

# **Getting Started Guide**

## **PSA Series Spectrum Analyzers**

**This manual provides documentation for the following instruments:**

**E4440A (3 Hz - 26.5 GHz)**  
**E4443A (3 Hz - 6.7 GHz)**  
**E4445A (3 Hz - 13.2 GHz)**  
**E4446A (3 Hz - 44 GHz)**  
**E4447A (3 Hz - 42.98 GHz)**  
**E4448A (3 Hz - 50 GHz)**



**Manufacturing Part Number: E4440-90274**  
**Supersedes: E4440-90242**

**Printed in USA**

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## Notice

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The following safety symbols are used throughout this manual. Familiarize yourself with the symbols and their meaning before operating this analyzer.

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### WARNING

***Warning* denotes a hazard. It calls attention to a procedure which, if not correctly performed or adhered to, could result in injury or loss of life. Do not proceed beyond a warning note until the indicated conditions are fully understood and met.**

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### CAUTION

*Caution* denotes a hazard. It calls attention to a procedure that, if not correctly performed or adhered to, could result in damage to or destruction of the analyzer. Do not proceed beyond a caution sign until the indicated conditions are fully understood and met.

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### NOTE

*Note* calls out special information for the user's attention. It provides operational information or additional instructions of which the user should be aware.

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## Additional Information

For the latest information about this analyzer, including firmware upgrades, application information, and product information, see the following URL:

<http://www.agilent.com/find/psa/>

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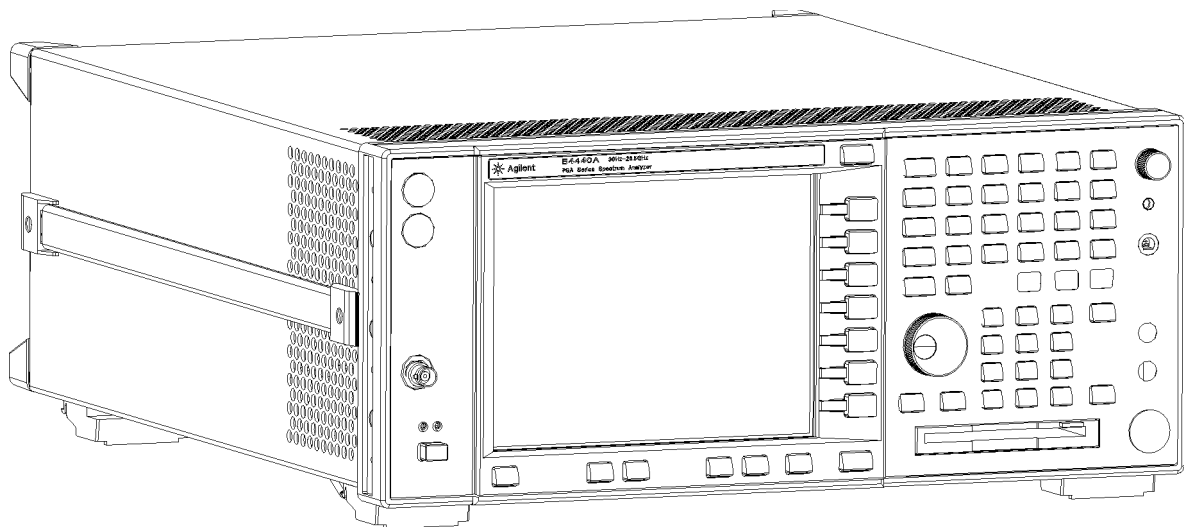
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# **1 Installation and Setup**

This chapter provides the following information that you may need when you first receive your spectrum analyzer:

- “Initial Inspection” on page 7
- “Power Requirements” on page 9
- “Turning on the Analyzer for the First Time” on page 14
- “Printer Setup and Operation” on page 17
- “Protecting Against Electrostatic Discharge” on page 19
- “Running Internal Alignments” on page 16
- “Safety Information” on page 20

### Agilent Technologies Performance Spectrum Analyzer (PSA)



## Initial Inspection

Inspect the shipping container and the cushioning material for signs of stress. Retain the shipping materials for future use, as you may wish to ship the analyzer to another location or to Agilent Technologies for service. Verify that the contents of the shipping container are complete. The following table lists the items shipped with the analyzer.

Item	Description
<b>Accessories</b>	
IntuiLink Toolbar software, CD-ROM	Provides a set of connectivity tools that enable you to easily move data from your analyzer to your PC.
Power Cable (See <a href="#">Table 1-2. on page 12</a> )	Connection for power source.
Adapter (E4446A, E4447A, and E4448A only)	2.4 mm(f) to K(f) front panel connector adapter, part number 1250-2187
Adapter (E4446A, E4447A, and E4448A only)	2.4 mm(f) to 2.4 mm(f) front panel connector adapter, part number 1250-2188
<b>Standard Documentation Set</b>	
Getting Started Guide	Covers unpacking and setting up the analyzer, analyzer features, and how to make a basic measurement. Includes information on options and accessories, and what to do if you have a problem.
User's and Programmer's Reference	Describes analyzer features in detail, including front-panel key descriptions, basic spectrum analyzer programming information, and SCPI command descriptions.
Measurement Guide	Provides details on how to measure various signals, and how to use catalogs and files.
Specifications Guide	Documents specifications, safety, and regulatory information.
Instrument Messages and Functional Tests	Includes instrument messages (and suggestions for troubleshooting them), and manual functional tests.
Programming Conversion Guide	Describes SCPI programming command compatibility for 8590, 8560, 8566, ESA/PSA series analyzers.
Documentation CD-ROM	Includes the documents in the standard set (listed above). You can view and print the information as needed. See the CD-ROM jacket for installation information.
<b>NOTE</b>	<p>If you purchased one or more optional measurement personalities, the related guides for the options you ordered are included.</p> <p>Service documentation is <i>not</i> included in the standard documentation set. See <a href="#">"Options" on page 61</a> for information on ordering.</p>

### **If There Is a Problem**

If the shipping materials are damaged or the contents of the container are incomplete:

- Contact the nearest Agilent Technologies office to arrange for repair or replacement (see [page 76](#)). You will not need to wait for a claim settlement.
- Keep the shipping materials for the carrier's inspection.
- If you must return an analyzer to Agilent Technologies, use the original (or comparable) shipping materials (see [“Returning an Analyzer for Service” on page 77](#)).



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## Power Requirements

The only physical installation of your Agilent spectrum analyzer is a connection to a power source.

Line voltage does *not* need to be selected.

This analyzer does *not* contain customer serviceable fuses.

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**WARNING**     **Failure to ground the analyzer properly can result in personal injury. Before turning on the analyzer, you must connect its protective earth terminals to the protective conductor of the main power cable. Insert the main power cable plug into a socket outlet that has a protective earth contact *only*. DO NOT defeat the earth-grounding protection by using an extension cable, power cable, or autotransformer without a protective ground conductor.**

**If you are using an autotransformer, make sure its common terminal is connected to the protective earth contact of the power source outlet socket.**

**This is a Safety Class 1 Product (provided with a protective earthing ground incorporated in the power cord). The mains plug shall only be inserted in a socket outlet provided with a protective earth contact. Any interruption of the protective conductor inside or outside of the product is likely to make the product dangerous. Intentional interruption is prohibited.**

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**WARNING**     **To prevent electrical shock, disconnect the Agilent Technologies spectrum analyzer from mains before cleaning. Use a dry cloth or one slightly dampened with water to clean the external case parts. Do not attempt to clean internally.**

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**CAUTION**     **VENTILATION REQUIREMENTS:** When installing the product in a cabinet, the convection into and out of the product must not be restricted. The ambient temperature (outside the cabinet) must be less than the maximum operating temperature of the product by 4°C for every 100 watts dissipated in the cabinet. If the total power dissipated in the cabinet is greater than 800 watts, then forced convection must be used.

This analyzer has autoranging line voltage input. Be sure the supply voltage is within the specified range.

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**NOTE** For detailed analyzer specifications, see the Specifications guide.

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**Table 1-1. Power Requirements**

Description	Specifications
Voltage, Frequency	100 to 132 Vrms, 47 to 66 Hz/360 to 440Hz 195 to 250 Vrms, 47 to 66 Hz
Power Consumption, On	Base            Fully Loaded < 260 W      < 450 W
Power Consumption, Standby	< 20 W

## AC Power Cord

The analyzer is equipped with a three-wire power cord, in accordance with international safety standards. This cable grounds the analyzer cabinet when connected to an appropriate power line outlet. The cable appropriate to the original shipping location is included with the analyzer.

Various AC power cables are available that are unique to specific geographic areas. You can order additional AC power cables for use in different areas. [AC Power Cords, on page 12](#) lists the available AC power cables, illustrates the plug configurations, and identifies the geographic area in which each cable is appropriate.

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**NOTE**            The front panel switch is a standby switch *only*; it is *not* a LINE switch (power disconnecting device).

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**WARNING**        **Install the product so that the detachable power cord is readily identifiable and easily reached by the operator. The detachable power cord is the product disconnecting device. It disconnects the mains circuits from the mains supply before other parts of the product. The front panel switch is only a standby switch and is not a LINE switch. Alternatively, an externally installed switch or circuit breaker (which is readily identifiable and is easily reached by the operator) may be used as a disconnecting device.**

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


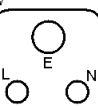



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**CAUTION**        Always use the three-prong AC power cord supplied with this product. Failure to ensure adequate earth grounding by not using this cord can cause product damage.

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**Table 1-2. AC Power Cords**

Plug Type <sup>a</sup>	Cable Part Number	Plug <sup>b</sup> Description	Length cm (in.)	Cable Color	For Use in Country
250V 	8120-1351	Straight BS 1363A	229 (90)	Mint Gray	Option 900 United Kingdom, Hong Kong, Cyprus, Nigeria, Singapore, Zimbabwe
	8120-1703	90°	229 (90)	Mint Gray	
250V 	8120-1369	Straight AS 3112	210 (79)	Gray	Option 901 Argentina, Australia, New Zealand, Mainland China
	8120-0696	90°	200 (78)	Gray	
125V 	8120-1378	Straight NEMA 5-15P	203 (80)	Jade Gray	Option 903 United States, Canada, Brazil, Colombia, Mexico, Philippines, Saudi Arabia, Taiwan
	8120-1521	90°	203 (80)	Jade Gray	
125V 	8120-4753	Straight NEMA 5-15P	229 (90)	Gray	Option 918 Japan
	8120-4754	90°	229 (90)	Gray	
250V 	8120-1689	Straight CEE 7/VII	200 (78)	Mint Gray	Option 902 Continental Europe, Central African Republic, United Arab Republic
	8120-1692	90°	200 (78)	Mint Gray	
230V 	8120-2104	Straight SEV Type 12	200 (78)	Gray	Option 906 Switzerland
	8120-2296	90°	200 (78)	Gray	
220V 	8120-2956	Straight SR 107-2-D	200 (78)	Gray	Option 912 Denmark
	8120-2957	90°	200 (78)	Gray	
250V 	8120-4211	Straight IEC 83-B1	200 (78)	Mint Gray	Option 917 South Africa, India
	8120-4600	90°	200 (78)	Mint Gray	
250V 	8120-5182	Straight SI 32	200 (78)	Jade Gray	Option 919 Israel
	8120-5181	90°	200 (78)	Jade Gray	

a. E =earth ground, L = line, and N = neutral.

b. Plug identifier numbers describe the plug only. The part number is for the complete cable assembly.

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## Battery Information

The analyzer uses a Lithium Polycarbon Monofluoride battery to power the analyzer clock. The battery is located on the CPU board.

You can order the service documentation for Agilent spectrum analyzers through your Agilent Sales and Service office. The documentation is described under “Options” on page 61.

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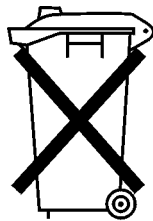
**NOTE** If the analyzer’s clock does not work, the problem is the battery. See “Returning an Analyzer for Service” on page 77.

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**WARNING** **Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended. Discard used batteries according to the manufacturer’s instructions.**

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DO NOT THROW BATTERIES AWAY BUT  
COLLECT AS SMALL CHEMICAL WASTE.

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## Turning on the Analyzer for the First Time

- Plug in the power cord.

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**WARNING** If this product is to be energized via an external auto transformer for voltage reduction, make sure that its common terminal is connected to a neutral (earthed pole) of the power supply.

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**CAUTION** The analyzer is shipped with a transportation disk inserted in the disk drive to prevent damage to the disk drive during transportation. This transportation disk, or a blank floppy disk, should be inserted in the disk drive whenever transporting the analyzer.

Do not leave a disk in the front-panel disk drive while turning the analyzer on. Also, ensure that the transportation disk is removed from the drive.

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**NOTE** Do not connect anything else to the analyzer yet.

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- Press the power switch (located in the lower left-hand corner of the analyzer's front panel) to turn the analyzer on. See [“Front Panel Overview” on page 22](#).

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**NOTE** The instrument requires >2 minutes to power-on.

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### Information Screen

An information screen appears during the initialization process. The information screen contains the analyzer product number and a URL for accessing product support information on the World Wide Web. See [“Additional Information” on page 2](#).

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**NOTE** The information screen displays for approximately 10 seconds before the initialization process is complete.

Record the firmware revision and serial number, and keep it for reference. If you should ever need to call Agilent Technologies for service or with any questions regarding your analyzer, it will be helpful to have this information readily available. You can also obtain the firmware revision and serial number by pressing **System, More, Show System**.

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- If using LAN, set the IP address of the analyzer to an appropriate number for your network (one that the network recognizes, but that is not yet in use):
  - Press **System, Config I/O**, and note the IP address.
  - If the current address is not appropriate, press **IP Address** and use the keypad to change it.

- Connect the LAN cable to the LAN connector located on the rear panel of your analyzer (see “[Rear-Panel Features](#)” on page 27).
- Cycle the analyzer power.

---

**NOTE** It is necessary to cycle the power to the analyzer after plugging in the LAN for the analyzer to recognize the network.

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- ❑ Allow the spectrum analyzer to warm-up for 30 minutes before making a calibrated measurement. To meet its specifications, the analyzer must meet operating temperature conditions.

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**NOTE** It is normal to hear clicking when the Auto Alignment function is on. See “[Running Internal Alignments](#)” on page 16 for more information.

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## Why Aren't All the Personality Options Loaded in Memory?

Many measurement personality options are available for use with this instrument. If the option is loaded in the instrument, you must also have a license key entered, to use it.

Some versions of instrument hardware may not have enough memory to accommodate all the options that you have ordered. If this is the case you will need to swap the applications in/out of memory, as needed. It may also be possible to upgrade your hardware to have more memory. Contact your local sales/service office.

## Using an External Reference

1. To use an external frequency reference, connect it to the **EXT REF IN** connector on the rear panel (see “[Rear-Panel Features](#)” on page 27).
2. Enter the frequency of the external reference into the analyzer:
  - a. Press **System, Reference, Freq Ref**
  - b. Select the **Ext** function.
  - c. Use the keypad to enter the frequency of the external frequency reference.

## Firmware Revision

To view the firmware revision of your analyzer, press **System, More, Show System**. If you call Agilent Technologies regarding your analyzer, it is helpful to have this revision and the analyzer serial number available.

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**TIP** You can get automatic electronic notification of new firmware releases and other product updates/information by subscribing to the *Agilent Technologies Test & Measurement E-Mail Notification Service* for the PSA and ESA Series at <http://www.agilent.com/find/notifyme>

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## Running Internal Alignments

Each time the analyzer is powered on, the internal alignment routine runs automatically.

The analyzer was shipped from the factory with the Alignments mode set to Auto. This setting enables the alignment routine to run automatically either every 24 hours, or when the internal analyzer temperature changes  $\pm 3^{\circ}\text{C}$ .

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**NOTE** When the Alignment routine runs, you will hear the attenuator settings changing, which generates noise. This is *not* an indication of trouble.

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### Manually Performing an Alignment

If **Auto Align, Off** is selected, refer to the Specifications guide for the conditions required to maintain calibration.

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**NOTE** For detailed information regarding the alignment routine (including how to run alignments, and how the analyzer can alert you when alignments are required) refer to the User's guide for your analyzer.

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## Printer Setup and Operation

A printer can be connected to your analyzer if it is equipped with an external I/O interface. Supported printers accept Hewlett-Packard Printer Control Language Level 3 (PCL3) or 5 (PCL5). Refer to the documentation or specifications supplied with your printer, or contact the manufacturer to identify your printer's language.

### Equipment

- IEEE 1284 compliant printer cable.
- Supported and tested printers are listed below. Note that there are many PCL3/5 printers that may work with your analyzer, however, they have not been tested.
  - PCL3 printers include most HP DeskJet printers.
  - PCL5 printers include most HP LaserJet printers.

**NOTE** The following printers are not compatible with your analyzer.

- HP Deskjet 720C, 722C, 820C and 1600C
- Epson MX-80, FX-85, Stylus, and LQ-570

Printer Models	Language Type	Color Capable
HP DeskJet 310, 320, 350C, 400L	PCL3	yes
HP DeskJet 500C, 550C, 600, 660C, 672C, 680C, 682C, 690C, 693C	PCL3	yes
HP DeskJet 840C, 850C, 870C, 890C, 895C	PCL3	yes
HP DeskJet 935C, 970C, 990C	PCL3	yes
HP DeskJet 1120C, 1150C	PCL3	yes
HP Inkjet 2000C	PCL 3	yes
HP LaserJet 4L, 4P, 4 Plus	PCL3/5	no
HP LaserJet 5L, 5M, 5N, 5P, 5SI	PCL3/5	no
HP LaserJet 6L, 6MP, 6P	PCL5	no
HP LaserJet 2100 Series,	PCL3/5	no
HP LaserJet 4050N	PCL3/5	yes
HP LaserJet 5000GN	PCL3/5	yes
HP Professional Series 2500CM	PCL3	yes
HP Professional Series 2500CM	PCL3	yes

### Interconnection and Setup

1. Turn off the printer and the analyzer.
2. Using an IEEE 1284 compliant parallel printer cable, connect the printer to the analyzer parallel I/O interface connector on the rear panel (see [“Rear-Panel Features” on page 27](#)).
3. Turn on the analyzer and printer.
4. On the front panel, press **Print Setup**, then press the **Printer Setup** menu key.
5. Select the printer language and color capability appropriate for your printer. See table above this section for a list of some compatible printers.

### Testing Printer Operation

When you have completed the printer setup for the analyzer, press the front panel **Print** key. If the printer is ready and the printer setup was successful, a printout of the analyzer display will be printed. If the printer is not ready, the message “Printer not responding” appears at the bottom of the screen.

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**NOTE**      There may be some small discrepancies in the color mapping of the analyzer display to your color printer. Due to differences in display and printer technologies, the default display colors do not map exactly to the printer colors. For example trace 1 is yellow on your analyzer display while it maps to green on your printer.

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## Protecting Against Electrostatic Discharge

Electrostatic discharge (ESD) can damage or destroy electronic components (the possibility of unseen damage caused by ESD is present whenever components are transported, stored, or used).

### Test Equipment and ESD

To help reduce ESD damage that can occur while using test equipment:

- Before connecting any coaxial cable to an analyzer connector for the first time each day, momentarily short the center and outer conductors of the cable together.
- Personnel should be grounded with a 1 M $\Omega$  resistor-isolated wrist-strap before touching the center pin of any connector and before removing any assembly from the analyzer.
- Be sure that all instruments are properly earth-grounded to prevent build-up of static charge.

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**WARNING**     **Do not use these first three techniques when working on circuitry with a voltage potential greater than 500 volts.**

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- Perform work on all components or assemblies at a static-safe workstation.
- Keep static-generating materials at least one meter away from all components.
- Store or transport components in static-shielding containers.
- Always handle printed circuit board assemblies by the edges. This reduces the possibility of ESD damage to components and prevent contamination of exposed plating.

For information on ordering static-safe accessories, see [“Accessories” on page 66](#).

### Additional Information about ESD

For more information about ESD and how to prevent ESD damage, contact the Electrostatic Discharge Association (<http://www.esda.org>). The ESD standards developed by this agency are sanctioned by the American National Standards Institute (ANSI).

## Safety Information

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**WARNING**    **This is a Safety Class 1 Product (provided with a protective earthing ground incorporated in the power cord). The mains plug shall be inserted only in a socket outlet provided with a protective earth contact. Any interruption of the protective conductor inside or outside of the product is likely to make the product dangerous. Intentional interruption is prohibited.**

**If this product is not used as specified, the protection provided by the equipment could be impaired. This product must be used in a normal condition (in which all means for protection are intact) only.**

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## **2 Front and Rear Panel Features**

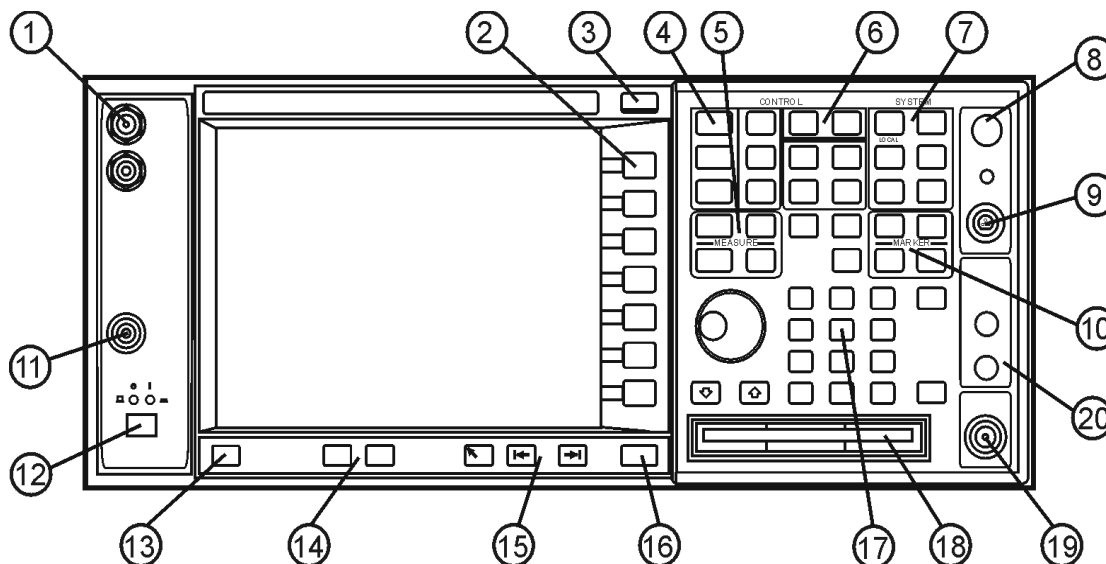
This chapter gives you an overview of the front and rear panels of your analyzer. For details on analyzer keys and remote programming, refer to the User's and Programmer's Reference. For connector specifications (including input/output levels), see the Specifications guide.

## Front Panel Overview

This section provides information on the analyzer's front panel, including:

- Front Panel Connectors and Keys, see below
- “Display Annotations” on page 24

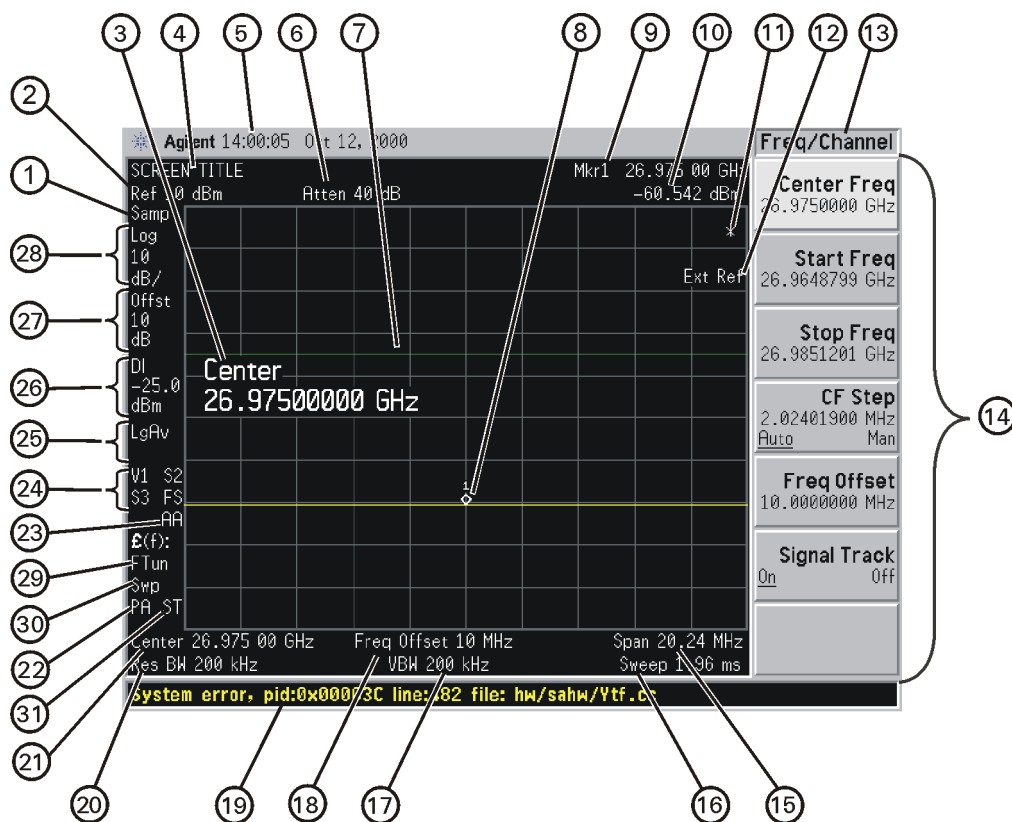
### Front-Panel Connectors and Keys



#	Item Name	Description
1	I and Q Inputs	Allow connection of an analog I/Q demodulator ( <b>not currently implemented</b> ).
2	Softkeys	Menu labels identifying the current function of each softkey appear to the left of each key. Softkey menus dependent on the active menu. Also see “Using Menu Keys” on page 35.
3	ESC Key	Exits any function without modifying the current parameters. Also blanks the active function annotation.
4	Control Keys	Set parameters used for making measurements in the current measurement mode.
5	Measure Keys	Select and set up specific measurements within the current application.
6	Mode Keys	Select measurement mode and mode parameters.
7	System Keys	Access features used with all analyzer modes and affect the state of the entire spectrum analyzer.

Item		Description
#	Name	
8	Vol. Control/ Earphones	<b>Not currently implemented.</b>
9	PROBE PWR	Supplies power for external high frequency probes and accessories (see page 83).
10	Marker Keys	Enable markers to obtain specific information about the displayed measurement.
11	EXT TRIGGER INPUT	Enables you to externally trigger measurements.
12	POWER ON/OFF	Turns the analyzer on. A green light indicates power on. A yellow light indicates standby mode.  <hr/> <b>NOTE</b> The front-panel switch is a standby switch, <i>not</i> a LINE switch (disconnecting device); the analyzer continues to draw power even when the line switch is in standby. Use the detachable power cord to disconnect the analyzer from the mains supply. <hr/>
13	Help Key	Press the <b>Help</b> key, then any other key to get a short description of that key and the associated SCPI command. The next key you press will remove the help window from the display.
14	Window Keys	<b>Next Window:</b> On displays with multiple windows, changes the highlighted window that is currently active.  <b>Zoom:</b> Zooms in on the highlighted window.
15	Navigation Keys	Moves cursor between fields on the display.
16	Return Key	Exits the current menu and returns to the previous menu.
17	Data Controls	Change the numeric value of an active function. Entries appear in the active function area of the display. Also see <a href="#">"Entering Data"</a> on page 35.
18	Floppy Disk Drive	Accepts a 3.5 inch 1.44 MB floppy disk.
19	RF Input	Input for an external signal. Make sure that the total power of all signals at the analyzer input does <i>not</i> exceed +30 dBm (1 watt). The E4446A E4447A, and E4448A input connector is 2.4 mm.
20	IF Input, 1st LO Output	Allows connections for external mixing (Option AYZ)

## Display Annotations



Item	Description	Associated Function Keys
1	Detector type <sup>a</sup>	Det/Demod, Detector
2	Reference level	Amplitude, Ref Level
3	Active function block	Refer to the description of the activated function.
4	Screen title	Display, Title
5	Time and date display	System, Time/Date
6	RF attenuation <sup>a</sup>	Amplitude, Attenuation
7	Display line	Display, Display Line
8	Marker	Marker
9	Active marker	Marker
10	Active marker frequency and amplitude	Marker

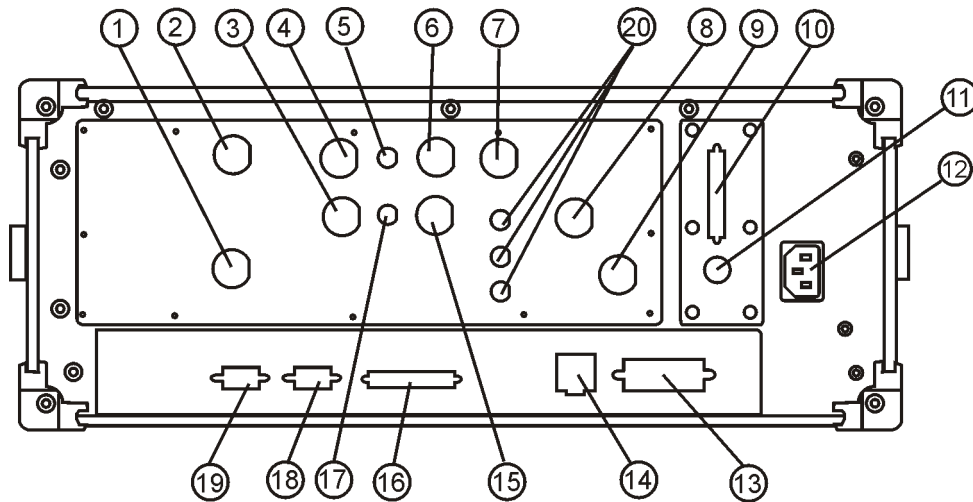


Item	Description	Associated Function Keys
11	Data invalid indicator	Asterisk (*) means some or all trace data may not match annotation due to possible analyzer setting changes.
12	Status message area	Displays status messages (see “Types of Spectrum Analyzer Messages” on page 73).
13	Key menu title	Dependent on menu selection.
14	Softkey menu	Softkey labels
15	Frequency span or stop frequency	Span or Frequency, Stop Freq
16	Sweep time <sup>a</sup>	Sweep, Sweep Time
17	Video bandwidth <sup>a</sup>	BW, Video BW
18	Frequency offset	Frequency, Freq Offset
19	Display status line	Displays informational and error messages (see “Types of Spectrum Analyzer Messages” on page 73).
20	Resolution bandwidth <sup>a</sup>	BW, Res BW
21	Center frequency or start frequency	Frequency, Center Freq or Start Freq
22	Internal preamp	Amplitude, Int Preamp
23	Auto alignment routine status	System, Alignments, Auto align (If auto alignment is off, no indicator appears)  <b>AA:</b> auto alignment of all analyzer parameters. <b>AL:</b> analyzer alerts you when alignment is needed.
24	Trigger or Trace	<b>Trig or Trace/Avg</b>  <i>Trigger &amp; sweep modes:</i> <b>F:</b> free-run trigger <b>X:</b> external (front) trigger <b>R:</b> external (rear) trigger <b>L:</b> line trigger <b>V:</b> video trigger <b>C:</b> continuous sweep <b>S:</b> single sweep  <i>Trace modes:</i> <b>W:</b> clear-write <b>S:</b> store blank <b>m:</b> minimum hold <b>M:</b> maximum hold <b>V:</b> view <b>1:</b> trace 1 <b>2:</b> trace 2 <b>3:</b> trace 3
25	Average <sup>a</sup>	<b>Trace/Avg, Average:</b> The number shown indicates current average number. <b>VAvg:</b> voltage average <b>LgAv:</b> log power average <b>PAvg:</b> power average
26	Display line annotation	Display, Display Line
27	Amplitude offset	Amplitude, Ref Lvl Offst
28	Amplitude scale	Amplitude, Scale Type or Amplitude, Scale/Div

Item	Description	Associated Function Keys
29	Phase noise optimization <sup>a</sup>	<b>Auto Couple, PhNoise Opt</b> Phase noise can be optimized for: $f < 50k$ : frequencies less than 50 kHz from carrier. $f > 50k$ : frequencies greater than 50 kHz from carrier. $F_{Tun}$ : LO for fast tuning.
30	Sweep type <sup>a</sup>	<b>Sweep, Sweep Type</b>
31	Signal track Could also be $CP$ (Continuous Peak)	<b>Frequency, Signal Track</b> <b>Peak Search, Continuous Pk</b>

- a. This function can be auto-coupled. A pound (#) symbol in front of this annotation indicates an *uncoupled* function.

## Rear-Panel Features



PSAVI\_RP

#	Item Name	Description
1	<b>NOISE SOURCE DRIVE OUT +28 V (PULSED)</b>	Provides 28 V to drive a noise source. Used on Option 219 Noise Figure personality.
2	<b>PRESEL TUNE OUT</b>	Outputs tuning voltage for preselected harmonic mixer.
3	<b>10 MHz OUT (SWITCHED)</b>	A switched output of the analyzer's internal 10 MHz frequency reference signal used to lock the frequency reference of other test equipment to the analyzer.
4	<b>EXT REF IN</b>	Input for a 1 to 30 MHz external frequency reference signal. Also see page 12.
5	<b>321.4 MHz IF Out</b>	Provides 321.4 MHz IF output. Not available on E4447A.
6	<b>TRIGGER 1 OUT</b>	A trigger output used to synchronize other test equipment with the analyzer. Trigger 1 is the High=Sweeping (HSWP) signal.
7	<b>TRIGGER 2 IN</b>	Allows external triggering of measurements.
8	<b>VIDEO OUT</b>	Provides a y-axis video out signal. Note that this signal is not available when gating is being used. (Option 124)
9	<b>21.4 MHz IF OUT</b>	Provides 21.4 MHz IF output. (Option HB2) Not available on E4447A.
10	<b>SCSI</b>	<i>This feature is for factory use only</i>

#	Item Name	Description
11	KYBD	Enables connection of an external PS-2 keyboard using a 6-pin mini-DIN connector. Always turn off power before plugging in keyboard. <i>This feature not fully implemented. Currently used only for firmware upgrades.</i>
12	Line power input	The AC power connection. Also see “Power Requirements” on page 5.
13	GPIB	Allows the connection of a General Purpose Interface Bus (GPIB, IEEE 488.1) cable, which enables remote analyzer operation.
14	LAN	A TCP/IP Interface. Also see “Turning on the Analyzer for the First Time” on page 11 for information on setting the IP address. For information on using the analyzer remotely, refer to the User’s and Programmer’s Reference.
15	TRIGGER 2 OUT	A trigger output used to synchronize other test equipment with the analyzer. Reserved for future applications.
16	PARALLEL	Supports remote printing (Printing is supported <i>only</i> from the parallel port).
17	70 MHZ IF OUT	Provides 70 MHz IF output. (Option H70) Not available on E4447A.
18	MONITOR	Allows connection of an external VGA monitor.
19	RS-232	Allows connection of a PC, printer, or modem. <i>This feature is not fully implemented.</i>
20	HNQ IN H7L IN H70 IN	<i>These features are only available when special options are installed.</i> Requires a BNC jumper cable from the rear-panel “321.4 MHz IF Out” to one of these three inputs, depending on the option. Not available on E4447A.

---

## Key Overview

The keys labeled **FREQUENCY Channel**, **System**, and **Marker** are all examples of front-panel keys. The front-panel keys are dark gray, light gray, green, or white in color. Front-panel keys that are white perform an immediate action rather than bringing up a menu. The only green key is the **Preset** key, which performs an analyzer reset (A summary of all front panel keys and their related menu keys can be found in user's guide for your analyzer). Pressing most of the dark or light gray front-panel keys accesses menus of functions that are displayed along the right side of the display. These are called menu keys.

Menu keys list functions other than those accessed directly by the front panel keys. To activate a menu key function, press the key immediately to the right of the annotation on the screen. The menu keys that are displayed depend on which front-panel key is pressed and which menu level is enabled.

If a menu key function's value can be changed, it is called an active function. The function label of the active function is highlighted after that key has been selected. For example, press **AMPLITUDE Y Scale**. This calls up the menu of related amplitude functions. Note the function labeled **Ref Level** (the default selected key in the Amplitude menu) is highlighted. **Ref Level** also appears in the active function block, indicating that it is the active amplitude function and can now be changed using any of the data entry controls.

A menu key with **On** and **Off** in its label can be used to turn the menu key's function on or off. To turn the function on, press the menu key so that **On** is underlined. To turn the function off, press the menu key so that **Off** is underlined. In the manual, when **On** should be underlined, it will be indicated as **Function (On)**.

A function with **Auto** and **Man** in the label can either be auto-coupled or have its value manually changed. The value of the function can be changed manually using the numeric keypad, knob, or step keys. To auto-couple a function, press the menu key so that **Auto** is underlined. In the manual, when **Auto** should be underlined, it will be indicated as **Function (Auto)**.


In some key menus, one key label will always be highlighted to show which key has been selected. For example, when you press **Marker**, you will access a menu of keys in which some of the keys are grouped together by a blue bar on the left side of the menu. The **Normal** key, which is the **Marker** menu default key, will be highlighted. When you press another key within the blue bar region, such as **Delta**, the highlight will move to that key to show it has been selected.


In other key menus, one key label will always be highlighted to show which key has been selected but the menu is immediately exited when a selection is made. For example, when you press the **Orientation** key (on the **Print Setup** menu), it will bring up its own menu of keys. The **Portrait** key, which is the Orientation menu default key, will be highlighted. When you press the **Landscape** key, the highlight will move to that key to show it has been selected and the screen will return to the **Print Setup** menu.


The arrow keys located below the analyzer display (sometimes referred to as Tab keys) can be used to navigate within tables, for example the Limit-Line table. These keys are used to move between rows. The Left-arrow key moves up, while the right-arrow key moves down. While navigating through the table, the cursor (inverse video highlight) stays in the same column. Navigating left or right in the table is accomplished by choosing the desired field using the front-panel keys.


---


## Front and Rear Panel Symbols


 This symbol is used to indicate power ON (green LED).


 This symbol is used to indicate power STANDBY mode (yellow LED).

 This symbol is used to indicate the ON position of the power button.

 This symbol is used to indicate the OFF position of the power button.

 This symbol indicates the input power required is AC.


 The instruction documentation symbol. The product is marked with this symbol when it is necessary for the user to refer to instructions in the documentation.

 The CE mark is a registered trademark of the European Community.

 **N10149** The C-Tick mark is a registered trademark of the Australian Spectrum Management Agency.



This is a marking of an Industrial Scientific and Medical Group 1 Class A product, and to indicate product compliance with the Canadian Interference-Causing Equipment Standard (ICES-001).

 The CSA mark is a registered trademark of the Canadian Standards Association.





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## **3 Making a Basic Measurement**

This chapter provides information on basic analyzer operation. For more information on making measurements, see the measurement guide for your analyzer.

This chapter is divided into the following sections:

- [“Using the Front Panel” on page 35](#)
- [“Presetting the Spectrum Analyzer” on page 36](#)
- [“Viewing a Signal” on page 37](#)

---

**CAUTION**            Ensure that the total power of all signals at the analyzer input does *not* exceed +30 dBm (1 watt).

---

### **Basic Assumption**

The material in this chapter is presented with the assumption that you understand the front and rear panel layout, and display annotations of your analyzer. If you do not, refer to [“Front and Rear Panel Features” on page 21](#).

---

**NOTE**                The display examples in this book are made using various analyzer models, you may see some variations depending upon your analyzer.

---

## Using the Front Panel




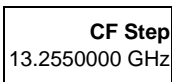
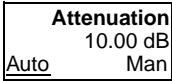
### Entering Data

When setting measurement parameters, there are several ways to enter or modify the value of the *active* function:

- Knob** Increments or decrements the current value.
- Arrow Keys** Increments or decrements the current value.
- Numeric Keypad** Enters a specific value. Then press the desired terminator (either a unit softkey, or the **Enter** key).
- Unit Softkeys** Terminate a value that requires a unit-of-measurement.
- Enter Key** Terminates an entry when either no unit of measure is needed, or you want to use the default unit.

### Using Menu Keys

Menu Keys (which appear along the right side of the display) provide access to many analyzer functions. Here are examples of menu key types:

- Toggle** Allows you to activate/deactivate states.  
*Example:*  Toggles the selection (underlined choice) each time you press the key.
- Submenu** Displays a new menu of softkeys.  
*Example:*  A submenu key allows you to view a new menu of softkeys related to the submenu key category.
- Choice** Allows you to make a selection from a list of values.  
*Example:*  A choice key displays the currently selected submenu choice, in this example, dBm. When the choice is made, the submenu automatically returns.
- Adjust** Highlights the softkey and sets the active function.  
*Examples:*  Press this type of key and enter a value.  
 The default for softkeys with an automatic (**Auto**) or manual (**Man**) choice is automatic. After you enter a value, the selection changes to manual. You can also press the softkey twice to change to manual.

## Presetting the Spectrum Analyzer

Preset provides a known starting point for making measurements. The analyzer has three types of preset:

- Factory Preset** Restores the analyzer to its factory-defined state.
- User Preset** Restores the analyzer to a user-defined state.
- Mode Preset** This type of preset restores the currently selected mode to a known state.

For details, see the User's/Programmer's manual.

When **Preset Type** is set to **Factory**, pressing the green **Preset** key triggers a factory preset. When **Preset Type** is set to **User**, pressing **Preset** displays the softkeys **Factory Preset**, **User Preset**, and **Mode Preset** (if applicable); you then select the preset you want. If **Preset Type** is set to **Mode**, but a personality is not installed, pressing **Preset** triggers a factory preset.

### Creating a User Preset

If you constantly use settings which are not the factory defaults, use the following steps to create a user-defined preset:

1. Set analyzer parameters as desired.
2. Press **System**, **Power On/Preset**, **Save User Preset** to set the current parameters as the user preset state.
3. Press **Preset** to select **User** in the same softkey menu to enable user preset as an option.

### Disabling User Preset

Go to the **Power On/Preset** menu (press **System**, **Power On/Preset**) and select a **Preset Type** of **Factory** or **Mode**.

---

## Viewing a Signal

1. Press **Preset**. If the softkeys **Factory Preset** and **User Preset** appear, select **Factory Preset**.
2. Press **System, Reference**, then note the **10MHz Out** setting. If **Off** is active (underlined), press the softkey to toggle the reference on.
3. Connect the analyzer's rear panel **10 MHz OUT (SWITCHED)** to the front-panel input.

### Setting Reference Level and Center Frequency

---

**NOTE** The display examples in this section are made using various analyzer models, you may see some variations depending upon your analyzer.

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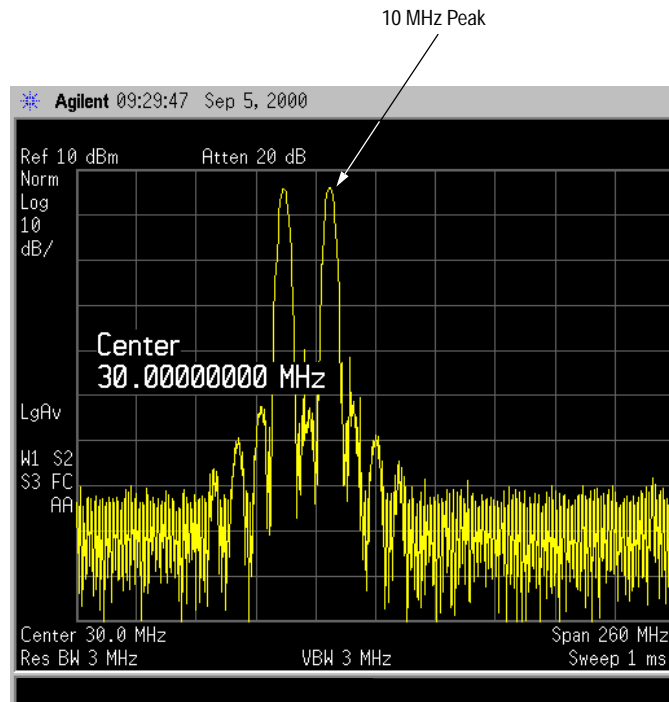
4. Set the reference level to 10 dBm: Press **AMPLITUDE, 10, dBm**.
5. Set the center frequency to 30 MHz: Press **FREQUENCY, Center Freq, 30, MHz**.  
The 10 MHz reference signal spectrum appears on the display, as shown in [Figure 3-1](#).

---

**NOTE** The display examples in this book are made using various analyzer models, you may see some variations depending upon your analyzer.

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**Figure 3-1 10 MHz Internal Reference Signal and Associated Spectrum**

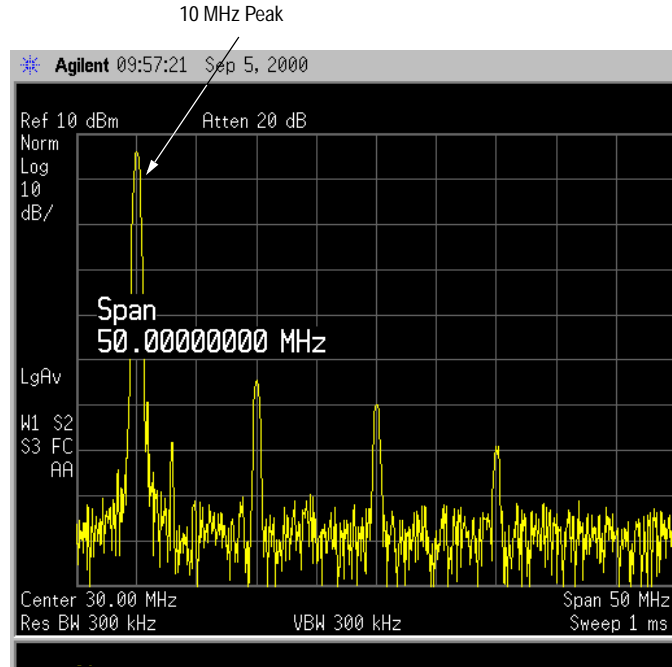


### Setting Frequency Span

6. Set the frequency span to 50 MHz: Press **SPAN, 5, 0, MHz**.

This displays the signal as shown in [Figure 3-2](#).

**Figure 3-2 Span Changed to 50 MHz**



### Reading Frequency & Amplitude

- Place a marker (labeled 1) on the 10 MHz peak, as shown in [Figure 3-3](#).

Press **Peak Search**.

Note that the frequency and amplitude of the marker appear both in the active function block, and in the upper-right corner of the screen. You can use the knob, the arrow keys, or the softkeys in the Peak Search menu to move the marker. Pressing **Esc** removes the value from the display.

- If you have moved the marker, return it to the peak of the 10 MHz signal.

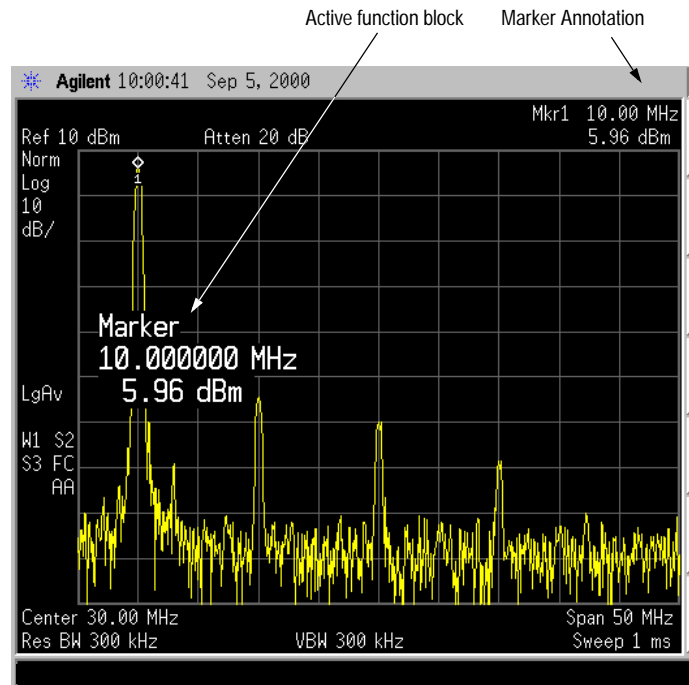
### Changing Reference Level

- Press **AMPLITUDE**, and note that reference level (Ref Level) is now the active function. Press **Marker** →, **Mkr** → **Ref Lvl**.

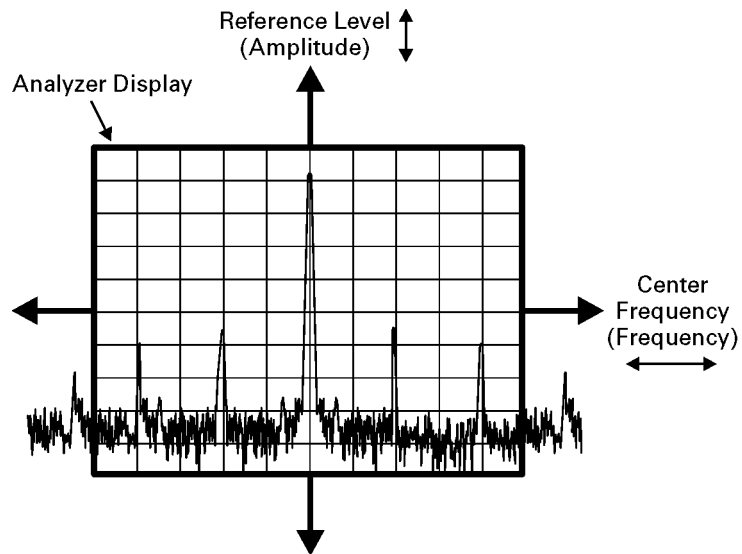
Note that changing the reference level changes the amplitude value of the top graticule line.

[Figure 3-4](#) shows the relationship between center frequency and reference level. The box represents the analyzer display. Changing the center frequency changes the horizontal placement of the signal on the display. Changing the reference level changes the vertical placement of the signal on the display. Increasing the span increases the frequency range that appears horizontally across the display.

**Figure 3-3 A Marker on the 10 MHz Peak**



**Figure 3-4 Relationship Between Frequency and Amplitude**



bd21\_5l.cdr



## Improving Frequency Accuracy

10. While not all of the zeros following the decimal in the active function block are significant, the numbers after the decimal in the marker annotation (upper-right corner of screen) *are* significant. To increase the accuracy of the frequency reading in the marker annotation, turn on the frequency count function.

- a. Press **Mkr Fctn**.
  - The **Marker Fctn** softkeys appear.
- b. Press **Marker Count**.
  - The **Marker Count** softkeys appear.

Note softkey **Marker Count On Off**. If **Off** is underlined, press the softkey to toggle marker count on.

As shown in [Figure 3-5](#) and [Figure 3-6](#):

- The marker annotation changes from **Mkr1** to **Cntr1**.
- The displayed resolution in the marker annotation improves.

---

**NOTE** When you use the frequency count function, if the ratio of the resolution bandwidth to the span is less than 0.002, the following message appears on the display: **Freq Count: Reduce Span/RBW ratio**

This indicates that the resolution bandwidth is too narrow.

---

11. Press **Marker** →, **Mkr** → **CF** to move the 10 MHz peak to the center of the display.

### Valid Marker Count Range

12. Move the marker down the skirt of the 10 MHz peak. Note that although the readout in the active function changes, as long as the marker is at least 26 dB above the noise, the counted value (upper-right corner of display) does not change (see [Figure 3-6](#)). For an accurate count, the marker does not have to be at the exact peak.

---

**NOTE** Marker count functions properly only on CW signals or discrete peaks. For a valid reading, the marker must be  $\geq 26$  dB above the noise.

---

13. Press **BW/Avg**, **Res BW**, then enter a new value. This action makes the resolution bandwidth the active function and allows you to experiment with different resolution bandwidth (RBW) values.

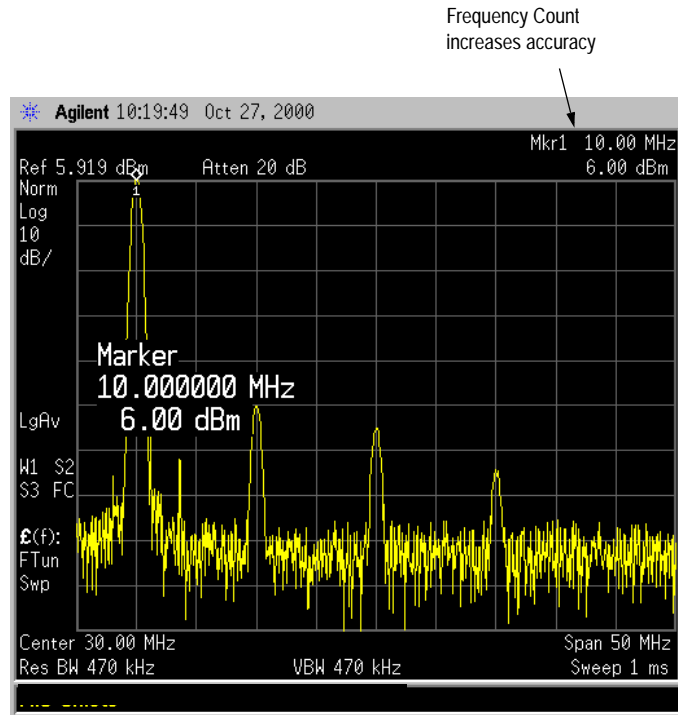
14. Press **Marker**, **Off** to turn the marker off.

---

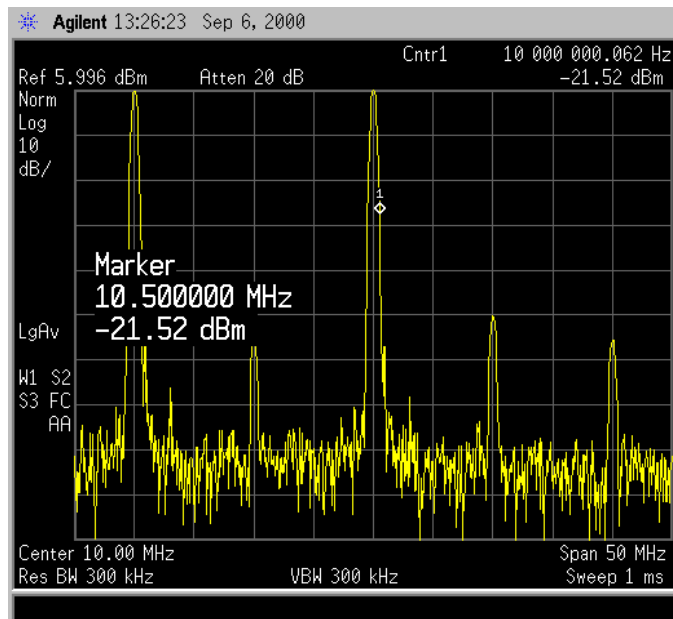
**NOTE** After properly setting the analyzer to display your signal, you can save the settings as either a user preset (press **System**, **Power On/Preset**, **Save User Preset**), or a file (see [“Saving a File” on page 48](#)).

---

**Figure 3-5** Increasing Marker Frequency Accuracy



**Figure 3-6** Using Marker Counter



---

## **4 Viewing Catalogs and Saving Files**

The analyzer stores and retrieves data similarly to the way that a personal computer (PC) does: both have internal storage and a floppy disk drive. While a PC has an internal *drive*, the analyzer's internal storage is nonvolatile (flash) memory, which acts as an internal drive. As with a PC, both the internal storage and the floppy disk drive have directory and sub-directory capability; in the analyzer, directories and subdirectories are called catalogs.

This chapter tells you how to:

- locate catalogs and view files, on [page 45](#).
- save a file, on [page 48](#).

For more information on catalogs and files, see the Measurement guide.

---

## File Menu Functions

This chapter describes how to use the functions located under the front-panel **File** key. Data storage and retrieval are handled similarly to that of personal computers (PCs). Like PCs, these analyzers include an internal storage drive and a floppy disk drive, both of which have directory and sub-directory capability.

You will learn how to do all of the following:

- locate and view files in the catalog
- format a floppy disk
- save a file
- load a file
- rename a file
- copy a file
- delete a file

---

**NOTE** The display examples in this book are made using various analyzer models, you may see some variations depending upon your analyzer.

---

### Locating and viewing files in the catalog

Techniques for locating files and directories are consistent throughout the various file menu functions. Although this section provides specific information about navigation in the catalog, you may wish to refer back to this section when performing other operations of the file menu.

The analyzer has three default catalogs (directories):

- **State**, which stores analyzer settings.
- **Trace**, which stores trace information.
- **Screen**, which stores screen captures of the display in .gif or .wmf format.

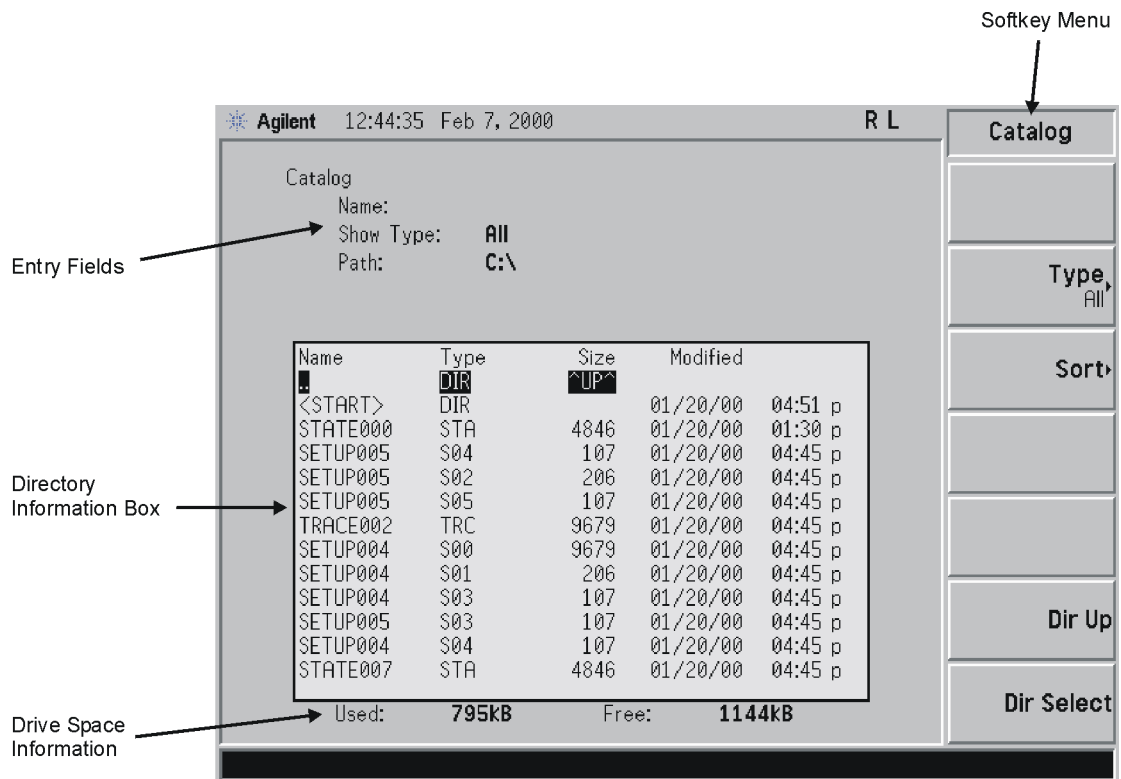
---

**NOTE** Trace files are not bitmap files. Files saved as **Trace** cannot be imported into other applications or converted. If you require the use of other applications, for example Microsoft® Word or Microsoft® Excel, be sure to save your files as .gif or .wmf formats using **Screen** for your file **Type**.

---

Press **File, Catalog** to bring up a screen display as shown in Figure 4-1.

**Figure 4-1. Catalog Menu**



pl72e

---

**NOTE** Use the front-panel **Step Keys** or **Knob** and the **Dir Up** or **Dir Select** keys to move up and down within the directory information box.

---

1. The entry fields show the parameters for the files viewed. Entry fields that are being modified or are modifiable are indicated by highlighting (inverse video). Each file menu function has its own unique set of entry fields pertaining to that function. Below are the fields listed under the catalog key:
  - a. Name: field states the filename.
  - b. Show Type: field displays the type of files viewed.
  - c. Path: field displays the drive and directory location of the files.
2. The directory information box displays the drives, directories, and/or files currently described in the entry fields. Highlighting a row of information selects that location and updates the entry fields. There are four column headings in this area of the display. They are described as follows:
  - a. Name: column states the drive ([-A-] or [-C-]) if at the top level on the drive, directory name, or filename.

- b. **Type:** column displays the extension of the filename, for example, .SET, .STA, .TRC. Directories are displayed as DIR and drives have nothing listed under **Type**:. They are only designated by the **Name:** column ([-A-] or [-C-]).
  - c. **Size:** column displays the size of the file in bytes.
  - d. **Modified:** column displays the date and time the last change occurred.
3. The softkey menu has four options:
- a. **Type:** allows you to choose the type of file you wish to view. (You may view all types by using the **All** key under **Type**.)
  - b. **Sort:** Under the **Sort** key, you can sort by any of the four columns and you can choose up (ascending) or down (descending).
  - c. **Dir Up:** moves you up one directory level. If you are already at the top level, this key moves you up to the drive level, displaying the available disk drives.
  - d. **Dir Select:** moves you down into the highlighted directory or up into the next level (directory or drive) if the "." under the **Name:** column is highlighted.

---

**NOTE** Navigation keys: Use the front-panel **Step Keys** or **Knob** and the **Dir Up** or **Dir Select** keys to move around in the directory information box.

---

4. The drive space line shows the number of bytes used on the drive and the number of bytes still free on the drive.

## Creating a directory

Directories and sub-directories can be created on both the A: floppy disc and the internal C: drive. This allows maximum flexibility in organizing files. For this example, we will create a directory on the C: drive.

1. Press **File**, **More 1 of 2**, **Create Dir**. Your screen should look similar to Figure 4-1, except the entry fields will be **Dir Name:** and **Path:** and the **Heading** will read: **Directories**.
2. Navigate through the file system until the **Path:** field displays C:\. (Use the **Step Keys**, **Knob**, **Dir Up**, and/or **Dir Select** keys.)
3. Press **Name** and enter the name, "START" using the Alpha Editor. (The numeric keypad is also available for the filename.) Press **Enter** (hardkey) when the **Dir Name:** field contains this directory title. (Use the **Bk Sp** hardkey on the front panel to make corrections.)
4. Press **Create Dir Now** to execute the operation. The message: **Creating Directory** appears on the screen. Then the status bar displays: **Directory C:\START created**.
5. To make a sub-directory, scroll down to the **START** directory you just created and press **Dir Select**. The **Path:** field should now read: **C:\START\**. Repeat **Steps 3 and 4** above, using a *new name*. The status bar now should read: **Directory C:\START\new name created**.

## Saving a File

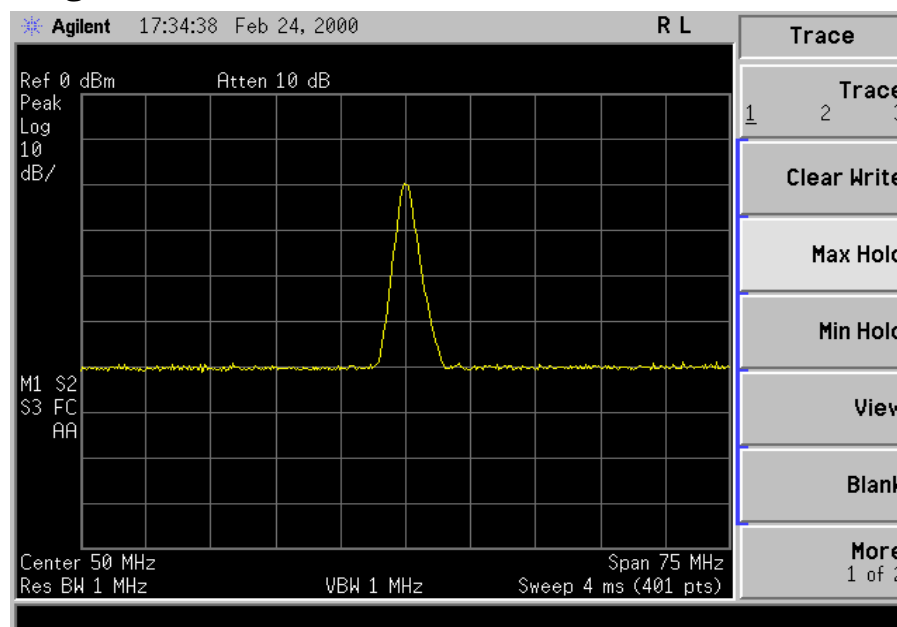
You can save files (setups, states, traces, limits, corrections, measurement results, or screens) to a floppy disk (A:\), or the internal drive (C:\). In this example you will save a trace to the internal C: drive.

**NOTE** Trace files are not bitmap files. Files saved as **Trace** cannot be imported into other applications or converted. If you require the use of other applications, for example Microsoft® Word or Microsoft® Excel, be sure to save your files as .gif or .wmf formats using **Screen** for your file **Type**.

### Step 1. Set up the analyzer trace

1. Perform a factory preset by pressing **Preset**, **Factory Preset** (if present).
2. Turn on the internal 50 MHz alignment signal of the analyzer as follows:
  - Press **Input/Output**, **Input Port**, **Amptd Ref**.
3. Set the center frequency to 50 MHz by pressing **FREQUENCY**, **Center Freq**, **50**, **MHz**.
4. Set the span to 75 MHz by pressing **SPAN**, **Span**, **75**, **MHz**. The reference signal will appear on the display.
5. View trace 1 and put it into maximum hold by pressing **View/Trace**, **Max Hold**. (Trace 1 should already be underlined, but if not, press **Trace 1 2 3** until 1 is underlined and then press **Max Hold**.) Your analyzer display should look similar to Figure 4-3.

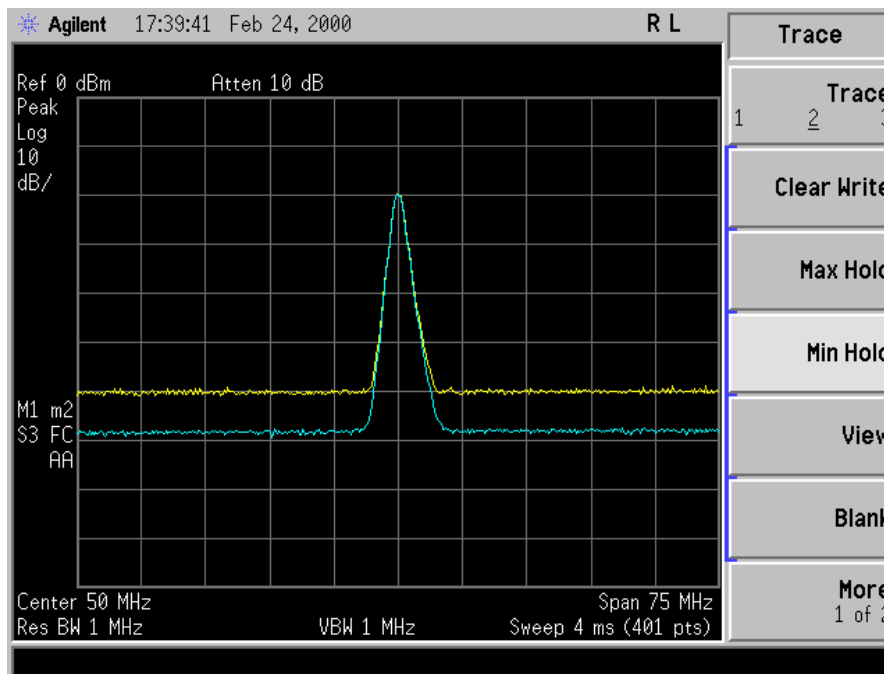
**Figure 4-2. Viewing Trace 1**





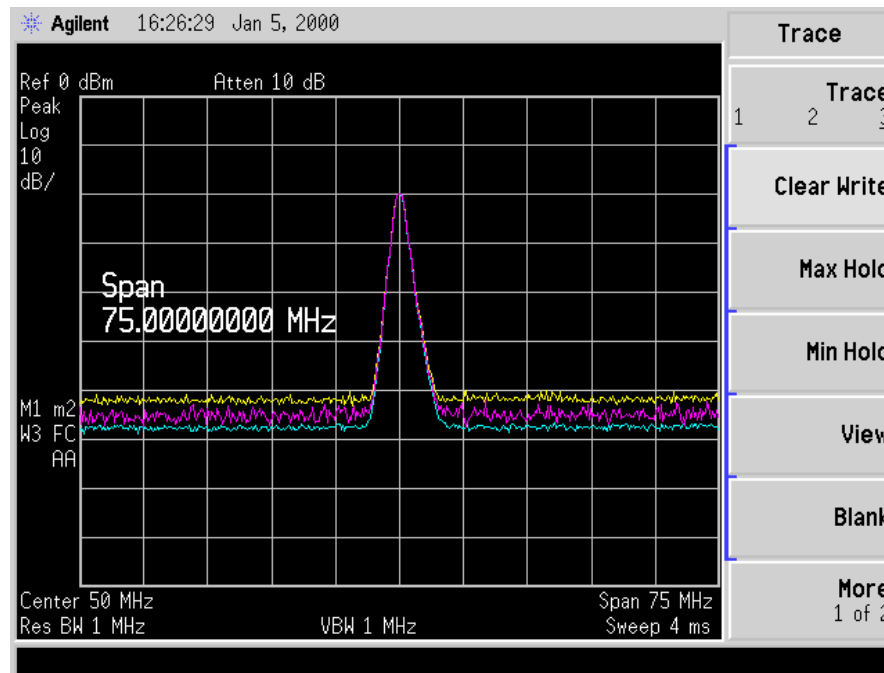
6. Activate trace 2 and put it into minimum hold by pressing **Trace (2)**, **Min Hold**. Your analyzer display should look similar to Figure 4-4.

**Figure 4-3. Viewing Traces 1 and 2**



7. Activate trace 3 by pressing **Trace (3)**, **Clear Write**. Your analyzer display should look similar to Figure 4-5.

**Figure 4-4. Viewing Traces 1, 2, and 3**



## Step 2. Save the file

1. To access the Save menu, press, **File, Save**.
2. Select the type of file you want to save. In this example you are saving a trace; press **Type, Trace**.

---

**NOTE** Trace files are not bitmap files. Files saved as **Trace** cannot be imported into other applications or converted. If you require the use of other applications, for example Microsoft® Word or Microsoft® Excel, be sure to save your files as .gif or .wmf formats using **Screen** for your file **Type**.

---

3. Select the trace you wish to save (1, 2, 3, or all traces). In this example you will save trace 3; press **Source** (softkey), **Trace 3**.
4. Select the format you wish to use for saving the trace, either trace plus state (**Trace + State**) or comma separated value (**CSV**). In this example you will save as trace plus state; press **Format, Trace + State**.
5. Enter a filename by pressing **Name**. The Alpha Editor appears. For this example you will name the file, "TEST1". (The numeric keypad is also available for the filename.) Note that the file extension is always set by the system and for this file type the extension is TRC. You must now press the **Enter** (hardkey) to get back to the **Save** menu.

---

**NOTE** You need to use a filename that does not already exist in the current directory. The filename is limited to eight characters, alpha (A-Z) or numeric (0-9) in any combination. The analyzer will not allow you to overwrite an

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existing file. If you select a filename that already exists, the status bar will display the message: `File already exists`. If you do not choose a filename, the analyzer will automatically generate a name based on the type of file you are saving (Setup: `SETUP`, State: `STATE`, Trace: `TRACE`, Limits: `LIMIT`, Corrections: `COREC`, Screen: `SCREEN`). It also generates a three digit integer (starting at 000 and extending through 999, remembering the previously saved value through a power cycle) which it adds to the name, for example: `TRACE056.TRC`. Also note that this three digit integer increments upon each attempted save until a unique filename is created, without regard to the success of the save.

---

6. The destination for the saved file is shown in the `Path:` field. In this example, you will select the path as `C:\START\`. If the correct location is not listed in the `Path:` field, change directories as follows:
  - a. Press **Dir Up** or **Dir Select** and use the step keys or knob, to highlight the desired destination directory.
  - b. Press **Dir Select** and confirm your choice displayed in the `Path:` field.
7. Press **Save Now** or **Save** (hardkey) to save the file to the `C:\Start\` location. The message **Saving Now** is displayed during this operation. For this example, the status line displays: `C:\START\TEST1.TRC file saved`.

---

**NOTE** When saving to drive (A:), never remove the floppy disk during the save operation. To do so could corrupt *all* data on the floppy disk.

---

## Loading a file

1. Reset the analyzer by pressing **Preset, Factory Preset** (if present).
2. To access the Load menu, press **File, Load**.
3. Select the type of file you want to load (setup, state, trace, limits, or corrections). In this example you are loading a trace file; press **Type, Trace**.

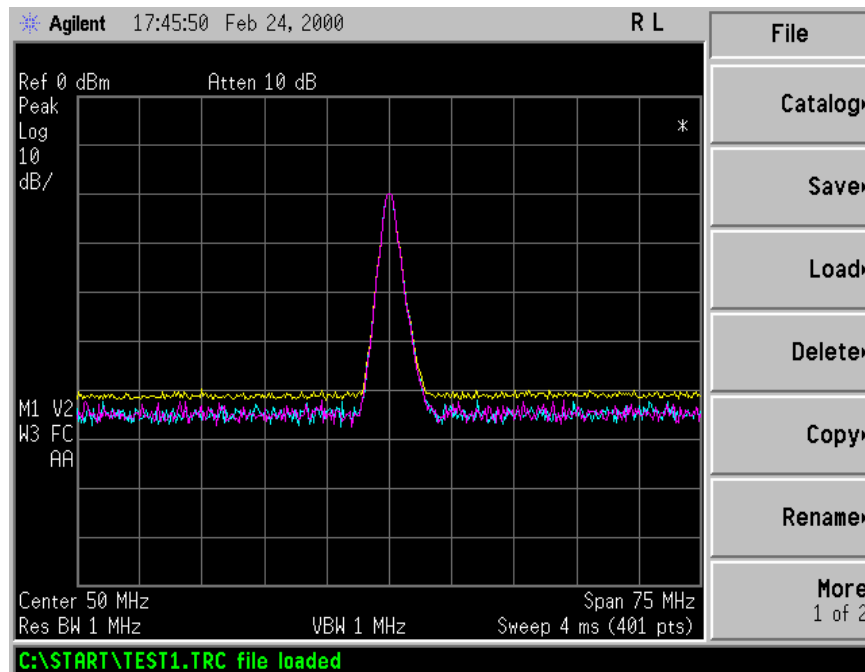
---

**NOTE** Not all file types can be loaded back into the analyzer. For example, Screen files and CSV (comma separated value) files cannot be loaded. CSV and Screen files are designed for use with a PC.

---

4. Select the directory where your file is located. In this example, select the **C:\START\** directory. (Use the front-panel step keys, knob, **Dir Up**, and/or **Dir Select** keys to locate the directory.)
5. Select the file you want to load into the analyzer by moving the cursor with the front-panel knob to highlight the file name. In this example the file is **TEST1.TRC**. Select the trace into which you wish to load the file. In this example, load it into Trace 2. (**Destination, Trace 2**).
6. Press **Load Now** to load the specified file. Your display should look similar to Figure 4-6. The status bar reads: **C:\START\TEST1.TRC file loaded**.

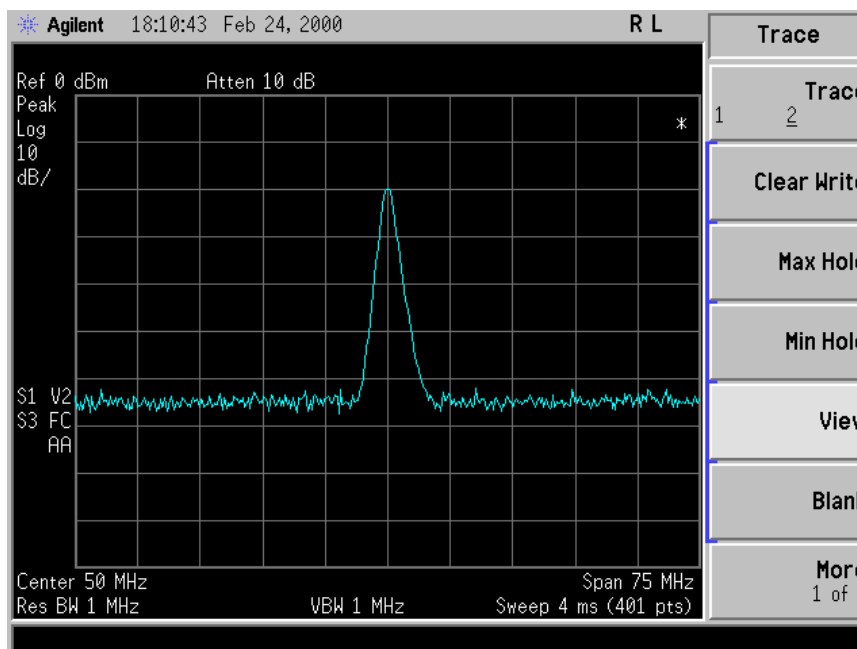
**Figure 4-5. File Loaded**



**NOTE** You should notice that the trace you saved, in this example trace 3, is loaded to trace 2. If you wish to verify this condition, remove the signal input. Press **Input/Output, Input Port, Amptd Ref (Off)**.

Note that when a trace is loaded, it is placed in view mode. To see that trace 2 is in view mode, blank traces 1 and 3 by pressing **View/Trace, Trace 1, Blank, Trace 3, Blank**. Then press Trace 2. Notice that trace 2 is the only trace displayed in view mode (the view key is selected, and the trace is not sweeping). Your display should look similar to Figure 4-7.

**Figure 4-6. Verifying Trace 1**



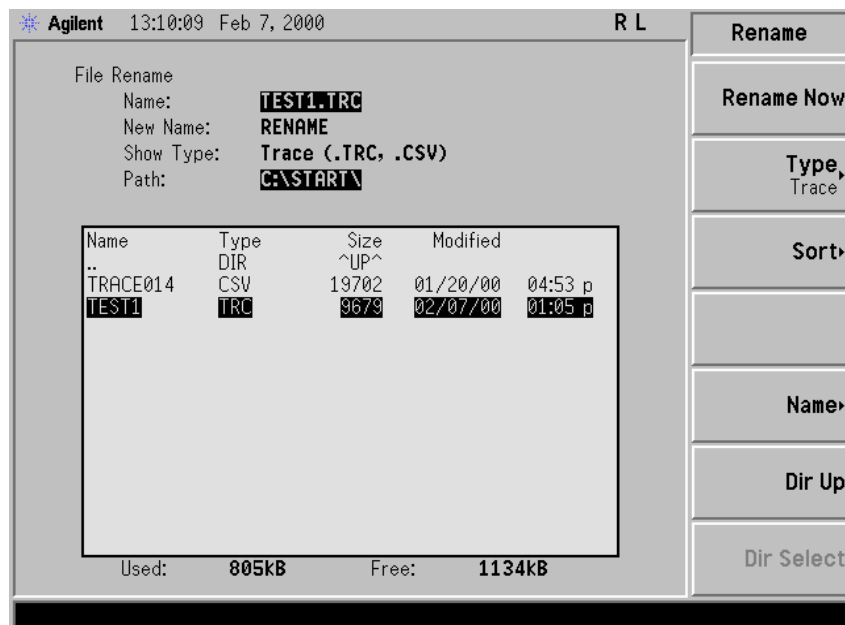
**CAUTION** When operating in dc coupled mode, ensure protection of the input mixer by limiting the input level to 0 Vdc and +30 dBm.

**NOTE** When loading Limits files, be sure you have selected the appropriate X Axis Units: frequency or time (Display, Limits, Properties, X Axis Units). If you are in time X-Axis Units, and you load frequency limits, all current limit line data will be erased and the analyzer will switch to the frequency domain. The reverse of the this situation also holds true.

## Renaming a File

1. To access the **Rename** menu, press **File, Rename**.
2. Select the type of file you want to rename (setup, state, trace, limits, screens, or corrections). In this example you are renaming a trace file; press **Type, Trace**.
3. Select the drive and directory where your file is located. In this example, choose drive **C:\START**.
4. Select the file you want to rename. In this example, choose the file **TEST1.TRC**.
5. Press **Name** to open the Alpha Editor menu. For this example, rename the file to **RENAME** using the Alpha Editor softkeys. (The **Name:** field is limited to eight characters.) Your display should look similar to Figure 4-8.
6. Press **Enter, Rename Now**: your file is now renamed and visible within the directory displayed on your analyzer. The status line displays the message: **C:\START\TEST1.TRC file renamed to C:\START\RENAME.TRC**.

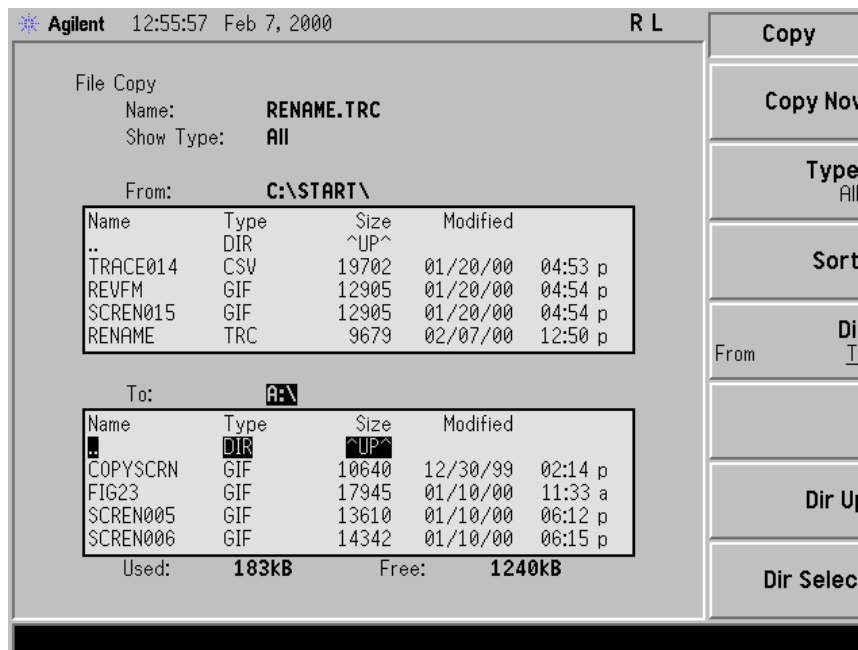
**Figure 4-7. Renaming a File**



## Copying a File

1. To access the Copy menu, press **File, Copy**. This menu function brings up 2 directory boxes as described by the **From:** and **To:** fields located directly above the boxes. Refer to Figure 4-9.

**Figure 4-8. Copy Menu**



2. Put a formatted floppy in the A: drive.
3. Select the type of file you want to copy (setup, state, trace, limits, screens, or corrections). In this example you are copying a trace file from the C: drive to the A: drive; press, **Type, Trace**.
4. Press **Dir** (in the key menu) to underline **From:**. Notice the **From:** field (just above the top directory box) highlights the location from which you will be copying. Using the navigation keys (**Dir Up**, **Direct select**, step keys, or front panel knob), locate the **C:\START\** directory.
5. Scroll to highlight the file displayed in the directory box from which you wish to copy. In this example, you will need to highlight the file **RENAME**.
6. Press **Dir** (in the key menu) to underline **To:**. The **To:** field (just above the bottom directory box) is highlighting the location to which you will be copying. Using the navigation keys as described above, highlight the **A:\** drive.

---

**NOTE** When pressing **Dir (To)**, the file chosen in the **From:** location is no longer highlighted, however the **Name:** field above the **From** directory box displays the chosen file; in this example: **RENAME.TRC**.

---

---

**NOTE** Highlighting a filename in the **To:** directory box has no significance. The file cannot be placed inside another file.

---

7. Press **Copy Now** to execute the operation. The message: "Copying file" is displayed during the copying process. Upon completion, the status bar reads: "C:\START\RENAME.TRC file copied". You have now copied the file **RENAME** from the C: drive to the A: drive.

## Deleting a File

1. To access the Delete menu, press **File, Delete**.
2. Select the type of file you want to delete (setup, state, trace, limits, screens, or corrections). In this example, you are deleting a trace file; press **Type, Trace**.
3. Select the drive and directory where the file you wish to delete is located. In this example, choose C:\START\. Use the navigation keys (**Dir Up**, **Dir Select**, step keys, front panel knob) to highlight this location in the **Path:** field. (Refer to "[Locating and viewing files in the catalog](#)" on page 45 for more instructions.)
4. Select the file you want to delete. In this example, choose the file **RENAME.TRC**. Move the cursor with the navigation keys to highlight the file name.
5. Press **Delete Now**. The message: **Deleting file** pops up on the display during the operation. Upon completion, the status bar reads: C:\START\RENAME.TRC file deleted. Your file is now deleted and is no longer visible in the directory displayed on your analyzer.



## Using the Alpha Editor

The Alpha Editor enables you to select letters to enter a name for a file or directory (**File**, **Rename**, for example).

1. Use the **More** keys to display the softkey that lists the character you want. Each softkey has several characters on it.
2. When you press a softkey, its characters are displayed on individual softkeys.
3. Select the one you want.



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## **5 Options and Accessories**

This chapter lists options and accessories available for your analyzer.

## Ordering Options and Accessories

Options and accessories help you configure the analyzer for your specific applications, and enable you to use the analyzer.

### Options (see page 61)

Unless specified otherwise, all options are available when you order a spectrum analyzer; some options are also available as kits that you can order and install after you receive the analyzer. Order kits through your local Agilent Sales and Service Office.

For the latest information on Agilent Spectrum Analyzer options and upgrade kits, visit the following Internet URL:

[http://www.agilent.com/find/sa\\_upgrades](http://www.agilent.com/find/sa_upgrades)

### Accessories (see page 66)

Order accessories through your local Agilent Sales and Service Office.

## Options

Option Number	Name	Description
0B0	Manual Set on CD-ROM <i>Only</i>	The documentation CD-ROM contains the standard documentation set as well as Adobe Acrobat Reader with Search.
0B1	Additional Manual Set	An additional set of the standard documentation shipped with the analyzer. See "Initial Inspection" on page 7 for information about the standard documentation set.
0BW	Service Documentation	The Service guide describes assembly-level troubleshooting procedures, provides a parts list, and documents post-repair procedures.
1CM	Rack Mount Kit	Includes rack mount flanges and hardware. Used to rack mount analyzers <i>without</i> front handles (available as P/N 5063-9215).
1CN	Front Handle Kit	Available as P/N 5063-9228.
1CP	Rack Mount Kit with Handles	Includes the parts necessary to rack mount an analyzer with front handles attached (available as P/N 5063-9222). (Includes handles.)
1CR	Rack Slide Kit	Available as P/N E4406-60115. Rack slides allow the analyzer to be pulled out while the analyzer is secured to the rack.
1DS	Preamplifier	An internal preamplifier assembly. <i>Frequency Range: 100 kHz to 3 GHz</i>
015	6 GHz Measurement Accessory Kit	Includes accessories necessary to set up return loss and loss/gain measurements. Used with Option 215.
122 (E4440A, 43A, & 45A only)	80 MHz Bandwidth Digitizer	Adds an alternative 80 MHz wide IF path for making measurements. Additional measurement accuracy can be achieved using the External Calibration Wizard Option 235, or with the 89600 Vector Signal Analyzer Application calibration. The 80 MHz functionality is available as part of the added Basic Mode. Basic Mode includes the measurements:  spectrum (frequency domain) waveform (time domain)
123 (E4440A, 43A, & 45A only)	Switchable Microwave Preselector Bypass	Allows you to bypass the tuned filter at the input of the spectrum analyzer when making measurements in the 3 - 26.5 GHz range. This improves the sensitivity and increases the available measurement dynamic range. However it allows the analyzers internal mixing products and image response signals to be visible on the display, in addition to the actual desired signal response.

## Options

Option Number	Name	Description
124	Y-axis Video Output	Provides a 0 to 1 V signal that corresponds to the bottom and top of the display graticule, respectively. The output voltage tracks the Y-axis position of the trace data while the analyzer is sweeping. (This output is similar to the 8566B Video Out.)
140 (E4440A, 43A, & 45A only)	40 MHz Bandwidth Digitizer	Adds an alternative 40 MHz wide IF path for making measurements. The 40 MHz functionality is available as part of the added Basic Mode. Basic Mode includes the measurements:  spectrum (frequency domain) waveform (time domain)
202	GSM with EDGE Measurement Personality	General transmitter measurement:  transmit power Provides GSM (GMSK modulation) transmitter measurements:  power vs. time phase and frequency error output RF spectrum transmit band spurs Provides EDGE (8PSK modulation) transmitter measurements:  EVM power vs. time output RF spectrum transmit band spurs Requires Option B7J hardware.
204	1xEV-DO Measurement Personality	Provides 1xEV transmitter measurements:  channel power ACPR intermodulation spectrum emission mask occupied BW code domain power (pilot) EVM (pilot) QPSK EVM power statistics CCDF Requires Option B7J hardware.
210	HSDPA Measurement Personality	Provides High-Speed Downlink Packet Access to support 16 QAM and modulation accuracy. Requires Option BAF.  Requires Option B7J hardware.
211	TD-SCDMA Measurement Personality	Measures the power profile of TD SCDMA BTS and MS.  Requires Option B7J hardware.
214	1xEV-DV	Supports 8 PSK and 16 QAM modulation analysis. Requires Option B78. Includes measurements:  Composite Rho Code Domain tests Requires Option B7J hardware.

Option Number	Name	Description
215	External Source Control Measurement Personality	Adds external source control to the PSA analyzer for stimulus-response measurements.
217 (E4440A, 43A, & 45A only)	WLAN Measurement Personality	Provides WLAN transmitter measurements for 802.11 a/b/g. Requires Option 122 or 140. Also requires Option 123 for center frequencies above 3 GHz.
219	Noise Figure Measurement Personality	Provides noise figure measurements: Limit lines Loss compensation Extended frequency (measures up/down converters) You need the preamp Option 1DS to have specified performance below 3 GHz.
226	Phase Noise Measurement Personality	Provides phase noise measurements: Monitor spectrum Spot frequency Log plot
233	License for N5531A Measuring Receiver Software	This option allows you to license your PSA to use the N5531A Measuring Receiver Software. The software networks a power meter with the PSA. The resulting system can be used as a substitute for the HP 8902A measuring receiver.
235 (E4440A, 43A, & 45A only)	80 MHz Digitizer External Calibration Wizard and License	This calibration software runs on an external PC to generate a file of correction factors for PSAs with option 122. You get improved measurement accuracy using this correction file.
241	Flexible Digital Modulation Analysis	Provides flexible demodulating analysis for measuring many different formats of digital modulation, including: MSK type 1 and type 2 EDGE QPSK and offset QPSK 8PSK BPSK DQPSK and Pi/4 DQPSK D8PSK QAM 16, 32, 64, 128, 256 FSK 2, 4, 8 states
266	Programming Code Compatibility Suite	Lets you select one of three different modes that let you use a limited set of 8566 Series, 8566B/8568B or 8590 Series programming commands. These modes let you control the PSA Series analyzers with code from other spectrum analyzer families. When these modes are enabled, the instruments native SCPI commands are disabled if the remote language selected is not SCPI.

## Options

Option Number	Name	Description
422 (E4440A, 43A, & 45A only)	40 MHz to 80 MHz Bandwidth Digitizer Upgrade Kit	Provides firmware and documentation necessary to upgrade from a 40 MHz IF option (140) to an 80 MHz IF option (122).
ANE (E4440A, 43A, & 45A only)	Enhanced Memory Upgrade	Replaces existing pc board providing additional memory for storing optional measurement personalities.
AYZ	External Mixing	Provides the ability to use the HP/Agilent 11970 Series harmonic mixers, and HP/Agilent 11974 preselected harmonic mixers with the Agilent E4440A, E4446A, or E4448A analyzer to extend the frequency range to 110 GHz. Operation to 325 GHz is also possible with non-HP/Agilent mixers.
B78	cdma2000 Measurement Personality	Provides cdma2000 transmitter measurements:  channel power ACPR intermodulation spectrum emission mask occupied BW code domain power modulation accuracy (composite rho) QPSK EVM power statistics CCDF Requires Option B7J hardware.
B7J	Digital Demod Hardware	Adds 1 dB step, electronic attenuator in addition to the existing manual attenuator. This is required for the personality options: BAC, BAE, BAF, B78, 202, 204. This option also adds the functionality of Basic Mode, including the measurements:  spectrum (frequency domain) waveform (time domain)
BAB (E4440A only)	APC 3.5 Input Connector	Replaces the standard type-N female connector with an APC 3.5-mm male connector.
BAC	cdmaOne Measurement Personality	Provides IS-95 and J-STD-008 transmitter measurements:  channel power modulation accuracy (rho) code domain power ACPR spur close Requires Option B7J hardware.



Option Number	Name	Description
BAE	NADC/PDC Measurement Personality	Provides NADC transmitter measurements: ACP EVM (error vector magnitude) Provides PDC transmitter measurements: ACP EVM (error vector magnitude) occupied BW Requires Option B7J hardware.
BAF	W-CDMA Measurement Personality	Provides 3GPP W-CDMA transmitter measurements: channel power ACPR (ACLR) intermodulation multi carrier power spectrum emission mask occupied BW code domain power modulation accuracy (composite EVM) QPSK EVM power statistics CCDF Requires Option B7J hardware.
UK6	Commercial Calibration with Test Data <sup>a</sup>	Provides the factory calibration test data and the standard commercial calibration certificate at initial shipment.
W30	3-Year Warranty Service Support <sup>a</sup>	A total of 3 years of warranty service support. This adds a 2-year service contract to the base analyzer 1-year warranty
W50	5-Year Warranty Service Support <sup>a</sup>	A total of 5 years of warranty service support. This adds a 4-year service contract to the base analyzer 1-year warranty

a. Available *only* at time of purchase

## Accessories

A number of accessories are available from Agilent Technologies to help you configure your analyzer for your specific applications. They can be ordered through your local Agilent Sales and Service Office and are listed below.

### 50 Ohm Load

The Agilent 909 series of loads come in several models and options providing a variety of frequency ranges and VSWRs. Also, they are available in either 50 ohm or 75 Ohm. Some examples include the:

- 909A: DC to 18 GHz
- 909C: DC to 2 GHz
- 909D: DC to 26.5 GHz

### 50 Ohm/75 Ohm Minimum Loss Pad

The HP/Agilent 11852B is a low VSWR minimum loss pad that allows you to make measurements on 75 Ohm devices using an analyzer with a 50 Ohm input. It is effective over a frequency range of dc to 2 GHz.

### 75 Ohm Matching Transformer

The HP/Agilent 11694A allows you to make measurements in 75 Ohm systems using an analyzer with a 50 Ohm input. It is effective over a frequency range of 3 to 500 MHz.

### AC Probe

The Agilent 85024A high frequency probe performs in-circuit measurements without adversely loading the circuit under test. The probe has an input capacitance of 0.7 pF shunted by 1 MOhm of resistance and operates over a frequency range of 300 kHz to 3 GHz. High probe sensitivity and low distortion levels allow measurements to be made while taking advantage of the full dynamic range of the spectrum analyzer.

### AC Probe (Low Frequency)

The Agilent 41800A low frequency probe has a low input capacitance and a frequency range of 5 Hz to 500 MHz.

### Broadband Preamplifiers and Power Amplifiers

Preamplifiers and power amplifiers can be used with your spectrum analyzer to enhance measurements of very low-level signals.

- The Agilent 8447D preamplifier provides a minimum of 25 dB gain from 100 kHz to 1.3 GHz.

The Agilent 87405A preamplifier provides a minimum of 22 dB gain from 10 MHz to

3 GHz. (Power is supplied by the probe power output of the analyzer.)

The Agilent 83006A preamplifier provides a minimum of 26 dB gain from 10 MHz to 26.5 GHz.

- The Agilent 85905A CATV 75 ohm preamplifier provides a minimum of 18 dB gain from 45 MHz to 1 GHz. (Power is supplied by the probe power output of the analyzer.)
- The 11909A low noise preamplifier provides a minimum of 32 dB gain from 9 kHz to 1 GHz and a typical noise figure of 1.8 dB.

## GPIB Cable

*For use with Option A4H.* The Agilent 10833 Series GPIB cables interconnect GPIB devices and are available in four different lengths (0.5 to 4 meters). GPIB cables are used to connect controllers to a spectrum analyzer.

## USB/GPIB Cable

*For use with Option A4H.* The Agilent 82357A USB/GPIB interface provides a direct connection from the USB port on your laptop or desktop PC to GPIB instruments. It comes with the SICL and VISA software for Windows® 98 (SE)/Me/2000/XP. Using VISA software, your existing GPIB programs work immediately, without modification. The 82357A is a standard Plug and Play device and you can interface with up to 14 GPIB instruments.

## HP/Agilent 11970 Series Harmonic Mixers

The 11970 Series harmonic mixers are available to extend the frequency range of analyzers with Option AYZ (external mixing) up to 110 GHz. The following six models are available:

**Table 5-1.**

HP/Agilent Model Number	Frequency Range
11970K	18.0 to 26.5 GHz
11970A	26.5 to 40.0 GHz
11970Q	33.0 to 50.0 GHz
11970U	40.0 to 60.0 GHz
11970V	50.0 to 75.0 GHz
11970W	75.0 to 110 GHz

## HP/Agilent 11974 Series Preselected Millimeter Mixers

11974 Series preselected millimeter mixers are available to extend the frequency range of analyzers with Option AYZ (external mixing) up to 75 GHz. Preselection reduces mixer overload from broadband signals, reduces radiation of local oscillator harmonics back to

the device under test, and reduces the level of image and multiple responses displayed. The following four models are available:

**Table 5-2.**

HP/Agilent Model Number	Frequency Range
11974A	26.5 to 40.0 GHz
11974Q	33.0 to 50.0 GHz
11974U	40.0 to 60.0 GHz
11974V	50.0 to 75.0 GHz

## RF and Transient Limiters

The Agilent 11867A and 11693A RF Limiters protect the analyzer input circuits from damage due to high power levels. The 11867A operates over a frequency range of dc to 1800 MHz and begins reflecting signal levels over 1 mW up to 10 W average power and 100 watts peak power. The 11693A microwave limiter (0.1 to 12.4 GHz, usable to 18 GHz) guards against input signals over 1 milliwatt up to 1 watt average power and 10 watts peak power.

The Agilent 11947A Transient Limiter protects the analyzer input circuits from damage due to signal transients. It specifically is needed for use with a line impedance stabilization network (LISN). It operates over a frequency range of 9 kHz to 200 MHz, with 10 dB of insertion loss.

## Power Splitters

The Agilent 11667A/B/C power splitters are two-resistor type splitters that provide excellent output SWR, at 50  $\Omega$  impedance. The tracking between the two output arms, over a broad frequency range, allows wideband measurements to be made with a minimum of uncertainty.

- 11667A: DC to 18 GHz
- 11667B: DC to 26.5 GHz
- 11667C: DC to 50 GHz

## RF Bridges

The Agilent 86205A 50  $\Omega$  RF bridge and 86207A 75  $\Omega$  RF bridge can be used with the ESA series to make reflection measurements using an analyzer with tracking generator Option 1DN or 1DQ or with an external signal generator. The Agilent 86205A 50  $\Omega$  RF bridge can be used with the PSA series to make reflection measurements using an analyzer with the external tracking source Option 215.

These external directional bridges offer high directivity and excellent port match. The 86205A operates over a frequency range of 300 kHz to 6 GHz. The 86207A operates over a frequency range of 300 kHz to 3 GHz.

## 50 Ohm Transmission/Reflection Test Kit

The Agilent 87512A provides the accessories to measure the reflection and transmission characteristics of 50  $\Omega$  devices up to 2 GHz. These accessories use type N connectors. The kit contains a dirctional bridge, 2 cables and precision short/load terminations for calibration.

### Static Safe Accessories

- |           |   |
|-----------|---|
| 9300-0797 | 3M static control mat 0.6 m $\times$ 1.2 m (2 ft. $\times$ 4 ft.) with a 4.6 cm (15 ft.) ground wire. Does <i>not</i> include wrist strap or cord |
| 9300-1367 | Wrist-strap, color black, stainless steel. Four adjustable links and a 7 mm post-type connection.   |
| 9300-0980 | Wrist-strap cord 1.5 m (5 ft.)  |
| 9300-1308 | ESD heel-strap (reusable 6 to 12 months)  |



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## **6 In Case of Difficulty**

This chapter includes information on how to check for a problem with your Agilent Technologies spectrum analyzer, and how to return it for service.

If you experience a problem or would like additional information about your analyzer, Agilent Technologies' worldwide organization is ready to provide the support you need.

Before calling Agilent Technologies, however (or returning an analyzer for service), perform the quick checks listed in “[Check the Basics](#)” on page 74. This check may eliminate the problem.

If a problem persists, you may choose to:

- Repair the analyzer yourself. See “[Service Options](#)” on page 76.
- Return the analyzer to Agilent Technologies for repair. See “[Returning an Analyzer for Service](#)” on page 77, for more information.

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**WARNING**     **No operator serviceable parts inside. Refer servicing to qualified personnel. To prevent electrical shock, do not remove covers.**

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**NOTE**         If the analyzer is still under warranty or is covered by a maintenance contract, it will be repaired under the terms of the warranty or plan (the warranty is located at the front of this manual).

                    If the analyzer is no longer under warranty or is not covered by an Agilent Technologies maintenance plan, Agilent Technologies will notify you of the cost of the repair after examining the analyzer.

---



## Types of Spectrum Analyzer Messages

The analyzer can generate various messages that appear on the display during operation.

For a complete list of spectrum analyzer messages, see the Instrument Messages and Functional Tests manual. The following table describes the four types of spectrum analyzer messages.

**Table 6-1**      **Types of Messages**

Type of Message	Location	Notes
<b>Informational</b> messages typically provide verification that an action has occurred. In general, no user intervention is required.	Bottom of the display in the status line (in green on analyzers with a color display).	Messages will remain until the message is cleared by pressing <b>Esc</b> or <b>Preset</b> , or is overwritten by another message.
<b>Pop-up</b> messages prompt you to verify that an action will be performed or tell you that an action is currently being performed.	Middle of the display in a framed box.	Message remains until you acknowledge the prompt, or the action is completed.
<b>Status</b> messages indicate a condition that may result in erroneous data being displayed. Multiple status messages may be displayed at the same time.	Right side of the display and/or in the SCPI Status Register system.	Most messages remain only until the erroneous condition is corrected.
<b>User Error</b> messages appear when an attempt has been made to set a parameter incorrectly or an operation has failed (such as saving a file).	Bottom of the display in the status line (in yellow on analyzers with a color display) and in the SCPI Error Queue.	Messages remain until you clear the error (press <b>System</b> , <b>Show Errors</b> , <b>Clear Error Queue</b> ), or another message is displayed in the status line.  Pressing the <b>Esc</b> or <b>Preset</b> keys will clear error messages from the display, but the messages will remain in the error queue.

## Before Calling Agilent Technologies

### Check the Basics

- Is there power at the receptacle?
- Make sure there is no disk in the front-panel disk drive.
- Is the analyzer turned on? Check to see if the green LED above the power switch is on. Also, listen for internal fan noise to determine if the analyzer cooling fans are running.
- If other equipment, cables, and connectors are being used with your spectrum analyzer, make sure they are connected properly and operating correctly.
- Review the measurement procedures being performed when the problem first appeared. Are all of the settings correct?
- If the analyzer is not functioning as expected, return the analyzer to a known state by pressing **Preset**, and **Factory Preset** (if displayed).

---

**NOTE** Some analyzer settings are not affected by a Preset. If you wish to reset the analyzer configuration to the state it was in when it was originally sent from the factory, press **System, Power On/Preset, Preset Type, Factory**. Then press the green **Preset** key on the front panel.

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- Is the measurement being performed, and the results that are expected, within the specifications and capabilities of the analyzer? Refer to the Specifications guide for your analyzer.
- If the analyzer is not communicating via the LAN connection, check for the presence of blinking yellow LEDs on the rear panel LAN connector. If the Rx (receive) LED is not blinking, check the LAN cable and LAN integrity.

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**NOTE** The analyzer must be powered on with the LAN already connected in order to recognize the LAN port.

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- To meet specifications, the analyzer must be aligned. Either the Auto Align (On) feature must be selected (press **System, Alignments, Auto Align, On**), or the analyzer must be manually aligned at least once every 24 hours, or whenever the temperature changes more than 3°C. When **Auto Align, On** is selected, the AA screen annotation appears on the left edge of the display.

- ❑ Perform an Alignment. Press **System, Alignments, Align Now, All**.
- ❑ If the previously performed alignments did not resolve the problem, press **System, Alignments, Restore Align Defaults**. Then press **System, Alignments, Align All Now**.
- ❑ Is the analyzer displaying an error message? If so, refer to the Instrument Messages and Functional Tests manual.
- ❑ If the necessary equipment is available, perform the functional tests in the Instrument Messages and Functional Tests document for your analyzer.
- ❑ If the 10 MHz output is not functioning, verify that it is turned on by pressing **System, Reference, 10 MHz** to select **On**.

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**TIP** You can get automatic electronic notification of new firmware releases and other product updates/information by subscribing to the *Agilent Technologies Test & Measurement E-Mail Notification Service* for the PSA or ESA Series at <http://wwwdb.tm.agilent.com/cgi-bin/notification/user.pl>

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## Read the Warranty

The warranty for your analyzer is in the front of your Specifications Guide. Please read it and become familiar with its terms.

If your analyzer is covered by a separate maintenance agreement, please be familiar with its terms.

## Service Options

Agilent Technologies offers several optional maintenance plans to service your analyzer after the warranty has expired. Call your Agilent Technologies office for full details.

If you want to service the analyzer yourself after the warranty expires, you can purchase the service documentation that provides all necessary test and maintenance information.

You can order the service documentation, *Option 0BW* (assembly level troubleshooting and adjustment software) through your Agilent Technologies office.

## Calling Agilent Technologies

Agilent Technologies has offices around the world to provide you with complete support for your analyzer. To obtain servicing information or to order replacement parts, contact the nearest Agilent Technologies office listed below. In any correspondence or telephone conversations, refer to your analyzer by its product number, full serial number, and firmware revision.

Press **System, More (1 of 3), Show System**, and the product number, serial number, and firmware revision information will be displayed on your analyzer screen. A serial number label is also attached to the rear panel of the analyzer.

## Contacting Agilent Technologies

**Online assistance:** <http://www.agilent.com/find/assist>

**United States**  
(tel) 1 800 452 4844

**Latin America**  
(tel) (305) 269 7500  
(fax) (305) 269 7599

**New Zealand**  
(tel) 0 800 738 378  
(fax) 64 4 495 8950

**Canada**  
(tel) 1 877 894 4414  
(fax) (905) 282-6495

**Japan**  
(tel) (81) 426 56 7832  
(fax) (81) 426 56 7840

**Asia Pacific**  
(tel) (852) 3197 7777  
(fax) (852) 2506 9284

**Europe**  
(tel) (31 20) 547 2323  
(fax) (31 20) 547 2390

**Australia**  
(tel) 1 800 629 485  
(fax) (61 3) 9210 5947

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## Returning an Analyzer for Service

### Service Tag

When you are returning an analyzer to Agilent Technologies for service, fill out and attach one of the blue service tags provided at the end of this chapter. Please be as specific as possible about the problem. If you have recorded any error messages that appeared on the display, have completed a functional test, or have any other specific data on the performance of your analyzer, please include a copy of this information.

### Original Packaging

Before shipping, pack the unit in the original factory packaging materials if they are available. If the original materials were not retained, see "Other Packaging" (below).

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<b>NOTE</b>	Install the transportation disk into the floppy drive to reduce the possibility of damage during transportation. If the original transportation disk is not available, a blank floppy may be substituted.
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### Other Packaging

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<b>CAUTION</b>	Analyzer damage can result from using packaging materials other than those specified. Never use styrene pellets in any shape as packaging materials. They do not adequately cushion the equipment or prevent it from shifting in the carton. They cause equipment damage by generating static electricity and by lodging in the analyzer louvers, blocking airflow.
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You can repackage the analyzer with commercially available materials, as follows:

1. Attach a completed service tag to the analyzer.
2. Install the transportation disk or a blank floppy disk into the disk drive.
3. Wrap the analyzer in antistatic plastic to reduce the possibility of damage caused by electrostatic discharge.
4. Use a strong shipping container. The carton must be both large enough and strong enough to accommodate the analyzer. A double-walled, corrugated cardboard carton with 159 kg (350 lb) bursting strength is adequate. Allow at least 3 to 4 inches on all sides of the analyzer for packing material.
5. Surround the equipment with three to four inches of packing material and prevent the equipment from moving in the carton. If packing foam is not available, the best alternative is S.D.-240 Air Cap™ from Sealed Air Corporation (Hayward, California, 94545). Air Cap looks like a plastic sheet filled with 1-1/4 inch air bubbles. Use the pink-colored Air Cap to reduce static electricity. Wrapping the equipment several times in this material should both protect the equipment and prevent it from moving in the carton.

6. Seal the shipping container securely with strong nylon adhesive tape.
7. Mark the shipping container “**FRAGILE, HANDLE WITH CARE**” to assure careful handling.
8. Retain copies of all shipping papers.

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